



Special Board Meeting
 Friday, July 11, 2014
 Sheraton Uptown
 Albuquerque, NM
 1:00 p.m. to 3:00 p.m.

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| Facilitator: | Dr. J.R. Damron | | | |
| | Dr. J.R. Damron Jason Sandel (via telephone) Sidonie Squier, NM Human Services Department, Cabinet Secretary John Franchini, Superintendent of Insurance Gabriel Parra Terriane Everhart Patsy Romero David Shaw (via telephone) Dr. Martin Hickey (via telephone) Teresa Gomez Kurt Shipley Dr. J. Deane Waldman | | | |
| Absentees: | Dr. Larry Leaming | | | |
| Quorum | Yes | | | |
| Agenda Topics: | Call To Order/Review of Agenda Chairman, Dr. J.R. Damron | | | |
| Discussion: | Conclusions: | Action Items: | Responsibility: | Due: |
| The meeting was called to order at 1:02 p.m., Roll call was taken and a quorum was established. | | | | |
| Agenda : | Approval of the Agenda | | | |
| Discussion: | Conclusions: | Action Items: | Responsibility: | Due: |
| Dr. J.R. Damron indicated that Public Comments were omitted from the agenda. He stated that there will be a segment for Public Comment. | | A motion was made by Ms. Patsy Romero to approve the agenda. The motion was seconded by Secretary Sidonie Squier. The motion carried. | | |
| Agenda Topics: | Chairman's Remarks-Chairman Dr. J.R. Damron | | | |
| Discussion: | Conclusions: | Action Items: | Responsibility: | Due: |
| Dr. J.R. Damron thanked all for attending. He welcomed Director, Mr. Kurt Shipley. President of Blue Cross Blue Shield. He replaces Mr. Ben Slocum on the Board. | | | | |

| Agenda Topic: | Discussion and possible action on pursuing a State-Based Exchange(SSBM) or continuing as a Supported State-Based Exchange aka, Federally Facilitated Marketplace (FFM) | | | |
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| Discussion | Conclusions: | Action Items: | Responsibility: | Due: |
| <p>Mr. Mike Nunez provided the NMHIX Implementation overview as follows: He reported the project is on track for the November 15th open enrollment. CMS final design reviews have been completed to date. Exchange functionality was successfully demonstrated to CMS for three out of six of the checkpoints. Release 0 User Acceptance Testing has begun. Development for checkpoints 1-4 will be complete on 7/18/14.</p> <p>Mr. Tony Curatola provided an overview on CMS Milestones and Accomplishments as follows. CMS reviews have been completed with positive feedback from CMS. Individual Exchange functionality has been demonstrated to CMS. Demos have been conducted to demonstrate working features on the eligibility estimator, anonymous shopping, account creation, plan selection, enrollment and real-time assessment processes with HSD, Integration with the Federal Data Services Hub and issuer portals. CMS requested and received documentation for ConOps, Solution Design Document, Release plans and Testing plans.</p> <p>Mr. Srinivansan of GetInsured provided an overview on the development milestones and accomplishments as follows.</p> <ul style="list-style-type: none"> • Releases 0 and 1 are on track for August 1, 2014 go-live of issuer and Agent/Navigator Portal. • On October 15 we will go-live with anonymous shopping and account creation. • User Acceptance testing is currently underway. Functional Quality Assurance and system integration testing is complete. • Release 2 development was completed for CP2 and CP3. <p>We are on track to complete development for CP4 on 7/18/14.</p> <ul style="list-style-type: none"> • Quality Assurance testing with HSD is near completion. Single Streamline Application passed Quality Assurance. <p>CMS mandated changes for income verification, MEC checks and identity proofing for applications</p> | | | | |

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| <p>originating at HSD.</p> <ul style="list-style-type: none"> • Integration with third parties is a very critical piece of proof. SERFF integration testing was completed in test and production environments. • EDI and Payment Redirect Connectivity testing with carriers has been completed. • Connectivity testing with the Federal Hub is complete and the connectivity testing with CMS for EDI is also complete. <p>Mr. Sean Pearson of HSD reported real-time assessments integration to CMS has been successfully demonstrated. ASPEN and NMHIX test environments are connected. Daily work groups have been established to plan testing and resolve defects. HSD referrals and determinations have been sent to NMHIX for testing. Planning for UAT is in progress. The QAT testing will not be complete until mid-August.</p> <p>Mr. Chad Kirkpatrick of GetInsured presented the following: The project schedule gets us to an open enrollment date of November 15; there is additional work due to this CMS decision. Release 0 and release 1 is functionality for agents and the carriers to load their plans and verify them. GetInsured is currently working on the UAT testing. All indicators are on track for launch on August 1 for the agents and issuers portions and in October for the other features and functionalities. Regarding release 2, steady progress is being made</p> <p>Mr. Srinivansan of GetInsured presented the following: One development sprint has been added to accommodate the change.</p> | <p>Mr. Mike Nunez asked Mr. Sean Pearson to speak regarding the upcoming weeks deadlines. NMHIX is currently trying to do some alignments to contracts. They are set for 10/1 Go Live Date. That date is now moved to November 15 by CMS.</p> <p>Mr. Sean Pearson responded that the Exchange requested HSD to provide a cost estimate with impacts related to changing the date from 10/1 to 11/15. HSD will provide information next week in order to evaluate what the costs are associated with the change of date.</p> <p>Mr. Gabe Parra asked Mr. Chad Kirkpatrick for clarification regarding go-live readiness.</p> <p>Mr. Chad Kirkpatrick responded that every indication suggests we will be ready for November 15.</p> <p>Dr. J.R. Damron asked about the six week discrepancy.</p> <p>Mr. Srinivansan responded that November 15 is the date for all states. A request was made to CMS for an exception but denied.</p> <p>Dr. Damron asked Mr. Srinansan if he felt that the outstanding items were not needed for the November 15 launch.</p> | | | |
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| <p>Some non-essential features have been postponed until November 2014, however, they will be complete before March 2015. These include self-service life changing event after enrollment, APTC slider for change after enrollment. Annual reports for the IRS, Stand-Alone Pediatric Dental in Anonymous Shopping, 2015-2016 renewals, and enrollment admin support tool for administrative updates and reconciliation. There are no impacts to any SHOP releases.</p> <p>Mr. Mike Nunez presented the Pros and Cons of staying the course. The Pros are no contract costs impacts. NMHIX becomes a full State Based Exchange sooner. Implementation Momentum Continues. The Cons are FFM enrollees would have to reenroll. We may not receive any data migration from CMS. The schedule is tight, it leaves no room for errors. The call center is another component we need to be a State Based Exchange. We need to sign the Call Center contract by July 17 to be able to execute a running call center.</p> <p>Mr. Mike Nunez stated he received clarification from Mr. Dineen that Xerox will move forward with a Referral Call Center amending the current contract which will tie them into the following year.</p> | <p>Mr. Srinansan responded that was correct.</p> <p>The Board engaged in discussion with Staff, PCG, GetInsured and HSD over concerns regarding the issues with Healthcare.gov and how those are being considered.</p> <p>There was discussion regarding beta testing, timelines, and how many are involved with the testing and if testing is being done in our Rural Communities. Concerns were expressed about those already on the Exchange and how seamlessly they will transfer over and the verification of income because the Feds calculate it differently than the State of New Mexico. There was also concern about the possibility of additional costs due to the 11/15 change. Mr. Mike Nunez reported there would be additional costs; there is a “contractual bucket” of hours that will be utilized to absorb costs.</p> <p>Secretary Sidonie Squier stated that it appears by this that we have agreed that we will absolutely meet all of HSD requirements by November 15 and asked if Mr. Sean Pearson was willing to openly commit HSD to that.</p> <p>Mr. Sean Pearson responded he is not willing to commit at this time.</p> | | | |
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| | <p>The Board and staff engaged discussion over the signing of the Xerox contract. The following was discussed: Whether or not it will be a full State Based Call Center if we Go Live; If CMS decides on July 31 that we are not ready and we stay with the FFM will Xerox extend the Referral Call Center Contract already in place?</p> <p>Mr. Kurt Shipley asked how costly it will be not to continue the course.</p> <p>Mr. Mike Nunez responded he did not know the exact number.</p> <p>Secretary Sidonie Squier requested that Mr. Mike Nunez to provide that number to them as soon as possible. It will influence the decision of staying the course or not.</p> <p>Ms. Patsy Romero asked if we would be required to return any funds to CMS and if we will we be disqualified from future grant submissions? She requested the information by the upcoming Monday July 14th.</p> | | | |
| Agenda Topic: | Public Comments | | | |
| | Conclusion: | Action Items: | Responsibility: | Due: |
| <p>Ms. Webber of Health Action New Mexico expressed concerns of moving forward with a State Based Exchange and the possibility of losing the 34 000 who have already committed to the Exchange. In all the debriefings the biggest concern or suggestion was to have a better Call Center or technical line to help answer questions.</p> <p>Mike Wallace of Delta Dental expressed the demand for dental family plans from the public. Moving forward this needs to be looked at this so we can get everyone enrolled and adults can purchase dental insurance with their children.</p> | | | | |

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| Agenda Topic: | Executive Session for discussion of Limited Personnel Matters, pursuant to NMSA 1978, 10-15-1(H)(2) | | | |
| Discussion: | Conclusion: | Action Items: | Responsibility: | Due: |
| | <p>Dr. J.R. Damron reported that an extensive CEO Search had been conducted with Mercer Morgan and they had many great candidates. He wanted to thank Mr. Ben Slocum for his work on the Committee as well as the Board for their contributions in assisting with choosing a new CEO</p> <p>Dr. Deane Waldman expressed, on behalf of the Board, their heartfelt gratitude to Mr. Mike Nunez for his excellent work.</p> | <p>A motion was made by Secretary Sidonie Squier to enter into Executive Session to discuss Limited Personnel Matters, pursuant to NMSA 1978, 10-15-1(H)(2) at 2:36 p.m.. The motion was seconded by Mr. Gabe Parra. Roll call was taken and a quorum was established.</p> <p>The meeting reconvened at 3:51 p.m.</p> <p>Mr. Gabe Parra made a motion to extend an offer to Ms. Amy Dowd for the position of Chief Executive Officer of the NM Health Insurance Exchange and to authorize the Board Chair to execute an Employment Agreement to Ms. Dowd at the earliest possible date. Ms. Patsy Romero seconded the motion. The motion carried.</p> <p>Dr. Deane Waldman made a motion to extend Mr. Mike Nunez' contract as Interim Chief Executive Officer until the start date of the permanent Chief Executive Officer and to authorize the Board Chair to execute an extension contract. The motion was seconded by Ms. Terriane Everhart.</p> | | |

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| Agenda Topic: | Next NMHIX Board Meeting | | | |
| Discussion: | Conclusion: | Action Items: | Responsibility: | Due: |
| Friday, July 25, 2014 at the Marriott Courtyard in Santa Fe at 8:30 a.m. | | | | |
| Agenda Topic: | Adjournment | | | |
| Discussion: | Conclusion: | Action Items: | Responsibility: | Due: |
| The meeting adjourned at 4:13 p.m. | | A motion was made by Secretary Sidonie Squier to adjourn the meeting. The motion was seconded by Mr. Gabe Parra. The motion carried. | | |