



Board Meeting  
 Friday, April 25, 2014  
 Sagebrush Inn  
 Taos, NM  
 9:00 a.m. to 4:00 p.m.

Facilitator:	Dr. J.R. Damron			
	Dr. J.R. Damron Jason Sandel Sidonie Squier, NM Human Services Department, Cabinet Secretary John Franchini, Superintendent of Insurance Gabriel Parra Terriane Everhart (via telephone) Dr. J. Deane Waldman Patsy Romero David Shaw Dr. Martin Hickey Teresa Gomez (via telephone) Ben Slocum (via telephone) Dr. Larry Leaming			
Absentees:				
Quorum	Yes			
Agenda Topics:	Call To Order/Review of Agenda Dr. J.R. Damron			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
The meeting was called to order at 9:03 a.m., Roll call was taken a quorum was established.				
Agenda :	Approval of the Agenda			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
		A motion was made by Dr. Waldman to approve the agenda. The motion was seconded by Mr. David Shaw. The motion carried.		
Agenda Topics:	Approval of the Minutes of the February 28, 2014 and March 21, 2014 meetings of the Board of Directors, Dr. J.R. Damron			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
		A motion was made by Mr. Jason Sandel to approve the minutes of February 28, 2014 and March 21, 2014 with a minor correction to the HSD section. The motion		

		was seconded by Secretary Sidonie Squier. The motion carried.		
<b>Agenda Topic:</b>	<b>Public Comment</b>			
<b>Discussion</b>	<b>Conclusions:</b>	<b>Action Items:</b>	<b>Responsibility:</b>	<b>Due:</b>
<p>Ms. Barbara Webber – Health Action New Mexico - She thanked NMHIX for being in dialog with her organization. She announced that there was a tentative date to look at a debriefing day with contractors and input from consumers. She requested that the RFP for outreach be held until this has been completed. She commented that training issues could be strengthened and the use of volunteers to assist in the hard to reach places.</p> <p>Mr. Dick Mason – League of Women Voters and Stakeholder Advisory Committee Member - He thanked Dr. Damron and Mr. Mike Nunez for meeting with him with regard to Voter Registration issues. He thanked the staff for allowing him to participate on the Call Center RFP and IV &amp; V. He commented on the dedication of the staff. He urged the Board to simplify assessments.</p> <p>Mr. Jeff Woodhouse – Regional Director, PhRMA PhRMA submitted changes to the Plan of Operations at the meeting prior. He wanted to take the opportunity to reiterate the suggestions. The three areas that PhRMA is focused on are:</p> <ol style="list-style-type: none"> <li>1. Cost sharing responsibilities for the patient. He wanted to see if there is an out-of-pocket cost calculator on the website to ensure consumers are making informed decisions.</li> <li>2. Information regarding restrictions on drug and physician coverage. Other states have looked into this and created tools to gather plan information.</li> <li>3. Establishment of appeals process to assist consumers with questions.</li> </ol> <p>Mr. Mike Nunez presented the Chair and Vice Chair with “tools” to help moderate future meetings. They were presented with gavels.</p>				

Agenda Topic:	Chairman's Remarks– Chairman Dr. J.R. Damron			
	Conclusion:	Action Items:	Responsibility:	Due:
<p>Dr. Damron welcomed everyone to the meeting and thanked all who attended. He thanked the staff for all of their efforts in making the Exchange a success over the last year.</p> <p>He announced that the first NMHIX Board Meeting was on April 29, 2013. The NMHIX started as a hybrid model and by October 1, 2014 it will become a full State-Based Exchange. There have been many accomplishments and many lessons learned. The initial enrollment was slow, during March 1 through April 1, there was a 76% increase in enrollment and between April 1 and April 15, there was a 32% increase ending in total enrollment for New Mexico of 34,996.</p> <p>Dr. Damron announced extending the time between board meetings. He announced the following schedule:  May 16 – Santa Fe  June 27 – Albuquerque  August 15 - TBD  He would like to get to bi-monthly or even quarterly meetings, with Special Board Meetings as needed in between.</p>	<p>Questions and discussion on what enrollment means, how the numbers are defined, when insurance cards are being mailed from the insurance companies and when the enrollment information will be available.</p> <p>Mr. Nunez and Superintendent Franchini gave a brief overview on how the numbers will be reported by the Federal Government and from OSI.</p> <p>Mr. Franchini provided the following enrollments by carrier that were obtained by OSI:  Molina – 1439  NM Health Connections – 7198  Presbyterian – 7469  Lovelace – 227  Blue Cross Blue Shield – no numbers yet  He indicated that the numbers were not completely accurate, but it was a good start.</p>			
Agenda Topic:	Matters from the Native Americans Committee – Director, Teresa Gomez			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>Ms. Gomez provided an overview of the efforts of the Native American team. Highlights include the planning and moving into Phase II of the Native American outreach and enrollment effort. They would like to see a greater emphasis on enrollment vs. education. The current effort has a larger outreach and education component and they would like to see the NA enrollment numbers increase.</p> <p>Mr. Atole, Mr. Nunez and Ms. Gomez reported that they met with the Finance Committee to provide update with regard to plans of the Native American Service Center</p>	<p>Ms. Patsy Romero, Finance Committee Chair, provided guidance and approval regarding the extension of NAAPRs</p>			

<p>(NASC). The Exchange has decided to continue engaging NAPPR as the “Quasi” NASC. At this time, they provide many of the functions that would be provided by a service center. In addition, funds have been budgeted for the two Native American Liaison positions. One, to work more closely with the Navajo Nation and the other, to be filled by Mr. Scott Atole, who will work with the other native communities.</p> <p>Mr. Atole and the Exchange have also been working on the development of more innovative outreach efforts. Mr. Nunez also provided discussion regarding Native American Budgets for the remainder of 2014, 2015 and projecting for 2016.</p> <p>Mr. Atole provide very brief updates regarding efforts that include; Gathering of Nations outreach efforts, the success of the Native American Press Conference and Kick-off event and his participation and presentation at the U.S. Health and Human Service Annual Tribal Consultation.</p> <p>Roxane Spruce Bly provided detailed report on the NAPPR activities. Highlights include; 2671 one to one appointments, 20,134 outreach contacts, 10,539 education contacts and 2,731 applications or enrollments (442 into QHPs).</p>	<p>agreement through the end of the year and the RFP process in 2015. She recommended that we start working on the RFP as soon as possible.</p> <p>Mr. Jason Sandel, voiced his concerns regarding efforts with the Navajo Nation. He suggested that we formalize a communication regarding the steps we have taken up to this point including efforts with Dr. Freeland. He also indicated that the Board would support the communication and suggested that the letter could also come from the Board of Directors. He also suggested that we engage the Navajo Nation in consultation at some point, to help with our outreach efforts.</p>			
<p>Agenda Topic:</p>	<p>Matters From the Information Technology, Director, Ben Slocum</p>			
<p>Discussion:</p>	<p>Conclusion:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>a. IT Dashboard</p> <p>Mr. Ben Slocum commended the IT Team on the focus of the goals and objectives under the tight time-frames. He further commented that HSD and the Exchange have grown into a partnership. He provided a brief overview of the information to be presented in the IT Dashboard.</p> <p>Mr. Tony Curatola of PCG provided the following update in conjunction with the slides presented. Mr. Curatola, Mr. Nunez and Mr. Shethia responded to questions regarding the information presented.</p> <p>Mr. Curatola provided an overview of the Phase II Level Timeline</p> <p>Top Accomplishments:</p>				

<ul style="list-style-type: none"> <li>Completed successful Design Review with CMS/CCIIO – Mr. Curatola reported that the Review was a success. There were no major findings and a formal response with feedback was expected by the end of the week.</li> <li>Release approved for NM5 on April 24</li> </ul> <ul style="list-style-type: none"> <li>Completed review of Call Center proposals</li> <li>Continued to work with HSD on defining eligibility functionality and schedule</li> <li>Held JAD sessions on Reporting, SHOP, Security, Agent/Broker and Admin Portal</li> <li>Business owners continued review of JAD documents reflecting stakeholder input on Phase II functionality</li> <li>Continued EDI testing with carriers</li> <li>Had initial discussions with CMS on FFM migration, dual enrollment period leading to January 1 and contingency planning as well as the project status for Technology (SHOP and Individual), PMO Operation, SHOP Support Operations, Plan Management, NMHIX Referral Contact Center and Financial Management.</li> </ul> <p><b>b. Discussion and possible action on IT Change Requests</b></p> <p>Mr. Nunez wanted to bring this to the attention of the Board since the recently approved Procurement Policy held a threshold of \$100K for Board approval. He was seeking guidance for a more streamlined approval process.</p>	<p>Dr. Hickey commented on how the releases affect the Health Plans. He requested that the Plans be notified in advance before they are released.</p> <p>Discussion amongst the Board regarding the impact on enrollment and the importance of a contingency plan. Dr. Hickey urged the Board to contact Delegation to assist with this plan.</p> <p>Mr. Curatola explained what EDI testing is and that it is ongoing. The issues will be resolved within the next two weeks. Mr. Curatola, Mr. Nunez, Mr. Slocum and Mr. Shethia explained to the Board what was being done to be ready for the launch of Open Enrollment on October 1 and responded to questions regarding their concerns.</p> <p>Dr. Damron explained that this item was placed on the agenda for clarification of the approval process for Change requests.</p>			
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Mr. Justin Miller explained that the initial contract for GetInsured had already been approved by the Board and the Change Requests are included in the contract budget.	Dr. Damron concluded that the Change Requests did not require Board approval.			
Agenda Topic:	Ad Hoc Committee Reports			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<ul style="list-style-type: none"> <li>• National CEO Search – Director, Ben Slocum Mr. Ben Slocum provided the following update: Candidates recommended by Mercer Morgan have been evaluated. Discussions with CCIIO regarding compensation parameters and clarification were had prior to the Board meeting. A letter will be forthcoming from CCIIO that outlines the limitations regarding the use of Federal funds for compensation. The Committee would like to be in a position to reduce the pool of candidates to three or four by the end of the month. The Search is on track.</li> <li>• Goals and Objectives – Director, Jason Sandel Mr. Jason Sandel provided an overview of the Committee. He also provided a preliminary draft of the Strategic Outline document and contents. He requested that it be distributed and posted on the NMHIX website for comments and feedback. The comments and feedback will be compiled and presented at the next Board meeting.</li> <li>• UNM Research – Director, Deane Waldman, MD Dr. Waldman reported that the grant request was declined by the Robert Wood J Foundation. He had discussions with UNM with regard to the improvement of the design. He indicated that the information contained in the grant is still of value to the Board. He would like to get back to them and make suggestions to modify the grant for the Robert Wood J. Foundation as well as other funding sources.</li> </ul>	<p>Questions and discussion by the Board regarding the deadline for a final decision on a CEO. Dr. Damron indicated that he would like the search to conclude by the June 27 Board meeting.</p> <p>Board discussion regarding the importance of the document and the contents to be included.</p> <p>He requested that Staff review and provide input.</p> <p>Dr. Damron concluded that once this is complete, the Legal Authority Statute Committee will complete its analysis.</p> <p>Dr. Damron provided the following Executive Committee Update: He would like to meet with the Committee before the next Board meeting with regard to the compensation and evaluation of the Interim CEO.</p>			

Agenda Topic:	Hearing on the proposed revisions of the Plan of Operations – Attorney, Justin Miller & Interim CEO, Mike Nunez			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>• Presentation on proposed revisions</p> <p>Mr. Justin Miller announced that this was a public hearing for the Board to consider adopting revisions to the Plan of Operations. He provided an overview of the process to-date with regard to the revisions reviewed in 2014:</p> <p>- The Board received two written comments from the Public.</p> <p>The revisions proposed at the last Board meeting were as follows:</p> <p>The reorganization of the Committees to include splitting the Finance, Operations and Benefits Committee into a Finance Committee and an Operations Committee, deleting the reference to Benefits. The Committees would be reorganized as follows:</p> <p>Finance Committee;</p> <p>Operations Committee, with IT folded in; and</p> <p>Native American Committee and Marketing Committee would remain the same.</p> <p>Mr. Miller further announced that the implementation of the Plan of Operation would be effective April 25, if the Board approves the changes. At the next Board meeting on May 16<sup>th</sup>, the Board Chair can make the appointments of Board members to the committees. At the meeting in June, the new committees will present to the Board.</p> <p>Mr. Miller highlighted additional revisions to the Plan:</p> <p>Section 5.4 – Clarification that the Board is the entity that creates the committees and the Chair appoints the members to the committees.</p> <p>Section 8.1.2 – Clarifies that complaints can be made orally, however, a formal complaint should be in writing and it should contain certain information. The Exchange should assist a person making an oral complaint by putting it in writing if they require assistance.</p> <p>Discussion on the proposed revisions:</p> <p>Secretary Squier proposed that Section 5.3 should not include language suggesting the Operation Committee has authority over policies and procedures regarding Medicaid. Superintendent Franchini and Ms. Romero</p>		<p>A motion was made by Dr. Hickey to delete all language in Section 5.3.2 after “related to Exchange activities,” so that Section 5.3.2 would read as follows:</p>		

<p>agreed. Mr. Miller explained that the language is not new and exists in the current plan of operation.</p> <ul style="list-style-type: none"> <li>Public Comment – Mr. Brent Moore of Montgomery and Andrews Law Firm – He does not represent the NM Association of Health Plans, but does represent American Health Insurance Plans, they work very closely with the NMAHP. He is providing comments on behalf of Janet Torres, Chair of the NMAHP.</li> </ul> <p>He indicated that his first comment had been addressed with regard to OSI, HSD and Federal Agencies, and that the Board had resolved his concerns with its first amendment.</p> <p>His second comment with regard to Section 4.4.3 – Evaluate forms and rates for coverage issued by the Exchange He commented that the Exchange does not issue coverage and does not deal with forms and rates. It is the marketplace that provides access to plans. Forms and rates are filed by Plans to OSI for review and approval. He does not feel this is the most accurate way to describe the functions of the various entities involved. The proposed language is as follows: “Review forms and rates for coverage issued by health plans through the Exchange”.</p>	<p>Following Board discussion, the change to Section 4.4.3 was accepted.</p>	<p><b>Operations Committee.</b> The Operations Committee shall be comprised of the Board Chair and such other persons as the Chair may designate. The Operations Committee shall oversee the general operations of the Exchange; oversee the implementation and maintenance of information technology for the Exchange; and develop policies and procedures related to Exchange activities. The motion was seconded by Dr. Waldman. The motion carried.</p> <p>A motion was made to accept the modification to Section 4.4.3 by Mr. Gabe Parra. The motion was seconded by Ms. Romero. The motion carried.</p>		
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<p>Mr. Dick Mason - League of Women Voters and Stakeholder Advisory Committee Member He agrees that the Board does not have the right to review the pricing. Through the ACA you do have the responsibility to review the quality of plans. He agreed with the modification.</p> <p>Mr. Jeff Woodhouse – Regional Director, PhRMA reiterated his comments from the mornings’ Public Comments, related to three areas of focus: cost sharing as it relates to the patient, access to medicine and physicians, and the appeal process.</p> <p>The Board continued discussion of the Board’s authority and ability to review quality of care.</p> <p>Final action on the proposed revisions to the Plan of Operation.</p>	<p>The Board discussed the Board’s authority to review the quality of the health care insurance purchased through the Exchange, and how to study and monitor quality issues.</p> <p>Discussion regarding PhRMA’s proposed revisions to Sections 7.2 and 7.3 7.2 – After discussion it was agreed that more discussion should be had before making a final decision.</p> <p>7.3 Ms. Patsy Romero responded that this suggestion was reviewed by the Finance Committee.</p>	<p>A motion was made by Dr. Deane Waldman to add a placeholder for the intent to develop a process to evaluate the quality of medical care for the people of New Mexico. There was no second. The motion failed.</p> <p>Mr. Jason Sandel made a motion to add section 4.4.6 which states “Review and monitor the quality of care for coverage issued by health plans through the Exchange”. The motion was seconded by Dr. Deane Waldman. The motion carried.</p> <p>A motion was made by Mr. Jason Sandel to approve the proposed revisions to the Plan of Operation. The motion was seconded by Mr. Gabe Parra. The motion carried.</p>		
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Agenda Topic:	Matters from the Finance, Operations and Benefits Committee – Director, Patsy Romero			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<ul style="list-style-type: none"> <li>• NMHIA and NMHIX Financials Mr. Nunez provided an overview of the information presented with regard to the NMHIA financials.</li> </ul> <p>Ms. Anita Schwing presented the Financials for March 2014.</p> <ul style="list-style-type: none"> <li>• <b>Discussion and possible action on Call Center Proposal</b></li> </ul> <p>Mr. Michael Dineen provided the following overview of the Call Center proposal process:</p> <ul style="list-style-type: none"> <li>• <i>Consumer Support Center RFP overview:</i> <ul style="list-style-type: none"> <li>– RFP Evaluation team consists of: <ul style="list-style-type: none"> <li>• NMHIX Staff</li> <li>• NMHIX Board Members</li> <li>• PCG program support</li> <li>• Carriers</li> <li>• Community advocacy groups</li> </ul> </li> <li>– RFP Evaluation timeline: <ul style="list-style-type: none"> <li>• RFP released- March 12</li> <li>• Intent to Bid notice March 28, Received letters from eight potential vendors</li> <li>• RFP proposals due April 10</li> <li>• Final evaluation period April 10 – April 25</li> <li>• In-person interviews, from selected finalists, April 23</li> </ul> </li> </ul> </li> </ul>	<p>Ms. Romero asked Mr. Nunez to explain to the public why the Alliance operates in the negative.</p> <p>Mr. Nunez explained that at the beginning of each Alliance budget year, the budget is based on a projection of enrollments. Income is derived from that projection. Actual enrollments have been lower than projections. It has been earmarked at 3 ½ percent premiums to be used</p> <p>Mr. Nunez indicated that Slide 20, 2014 Projection and 2015-2016 Budgets was put together as a request from the CCIO Review.</p> <p>Ms. Patsy Romero indicated to the Board that the Finance Committee has not reviewed or discussed the 2015 or 2016 budget.</p> <p>Dr. Damron requested clarification on the current contract and the future contract durations.</p> <p>Mr. Michael Dineen clarified as follows: The current contract expires September 30. The initial RFP has a three-year contract period with two, one-year options. The strategy of the current RFP is for the vendor to be ready to “soft launch” on September 1<sup>st</sup>. The goal is to bring the new vendor on early enough to test and to ensure that the support is in place and also to have some overlap with the current support to ensure consistent support.</p>	<p>There was no action taken on this item at this time.</p>		

<ul style="list-style-type: none"> <li>• Post-interview evaluation meeting scheduled for April 29</li> </ul> <p>Final recommendations will be presented to the Board of Directors as soon as a vendor is selected.</p> <ul style="list-style-type: none"> <li>• <b>Discussion and possible action on assessments and other sustainability measures</b></li> </ul> <p>Mr. Mike Nunez reported that they were having initial discussions about financial sustainability. They looked at a couple of items they thought would be a pathway for financial sustainability. They looked at industry-wide assessments, Exchange carrier assessments and consumer fees. After dialogue with the Finance Committee, it was determined that they should seek revenue generating alternatives from the public.</p> <p>Mr. Nunez further reported that a website has been created where information can be collected. It is the intent to collect feedback for 30 to 45 days then bring the recommendations to the Finance Committee for their review.</p> <p>Mr. Nunez announced that the Exchange has an obligation to provide a Cost Allocation Methodology to CMS. A consultant has been engaged to assist with this task. They have done an investigation and spoken with HSD. They have drafted a report that he will share with the Board and HSD. It will be evaluated as situations change and modified accordingly.</p>	<p>Mr. Franchini commented on the professionalism and community input. He was impressed and wanted to compliment everyone involved on the quality of the review he witnessed as a guest.</p> <p>Ms. Patsy Romero agreed with having the public's input for revenue sources. She also indicated that a meeting has been set aside in the coming month specifically discuss assessments and revenue sources. She welcomed comments from the Board as well.</p> <p>Mr. Parra reviewed his understanding of the approach moving forward and indicated that they still need to decide what the Exchange is going to look like in terms of size and what the best way will be to generate dollars to support it. He feels it is premature to take any action at this time until these two things are determined.</p> <p>Discussion amongst the Board regarding ideas surrounding the generation of sources for sustainability.</p> <p>Secretary Sidonie Squier commented that Cost Allocation is a "two way street" and wanted to ensure that it was understood.</p>			
	Matters from the Marketing, PR and Outreach Committee, Director, Dr. Martin Hickey			
	Conclusion:	Action Items:	Responsibility:	Due:
During the Marketing Subcommittee presentation, Dr. Hickey introduced the idea of having a polling institution	Members of the Board of Directors felt that hiring a third party polling and research entity to provide greater			

<p>determine the effectiveness of BVK's marketing and advertising spent in the state.</p> <p>In addition, Ms. Monica Griego outlined the process the NMHIX utilized to facilitate the thousands of electronic postcard requests the Exchange received by consumers for enrollment assistance. This process brought in 71 NMHIX Agents/ Brokers to use a new software system called the NMHIX Agent Dashboard. This Dashboard assisted Healthcare Guides and Agents/Brokers manage the 12,250 electronic requests to assist consumers with enrollment completions. This new Dashboard system was a success that allowed NMHIX to document real time enrollment metrics.</p> <p>Ms. Monica Griego provided the following update: Outcomes Achieved:</p> <ul style="list-style-type: none"> <li>• More than 10,000 new NMHIX customer service records collected – only 3% had active or pending Medicaid applications.</li> <li>• 71 NMHIX Agents / Brokers now certified and trained to work with NMHIX moving forward. Process approved by CMS/HHS</li> <li>• Sleek new data tracking and management tool that provides real time analytics.</li> <li>• Agents made over 2,500 calls and reached roughly 1,000 consumers. County specific data was captured on entire process</li> <li>• NMHIX sent emails and multi-media messages (Be Well Weekly) to roughly 10,000 individuals.</li> <li>• Given short time frame, 122 Exchange Enrollments were completed.</li> <li>• New Business Model Created to perform outreach and enrollment functions with favorable consumer outcomes. True financial savings achieved.</li> </ul> <p>Marketing Approach:</p> <ul style="list-style-type: none"> <li>• October 2013 – March 2014 <ul style="list-style-type: none"> <li>• Aggressive Marketing and Outreach Campaign</li> <li>• Dollars Spent - \$4.5M</li> </ul> </li> <li>• April – December 2014 <ul style="list-style-type: none"> <li>• Aggressive Marketing and Outreach Campaign</li> <li>• Dollars Budgeted- \$5.1M</li> </ul> </li> </ul>	<p>perspective on how these marketing dollars were spent was a favorable idea.</p> <p>Mr. Jason Sandel commented that it was his understanding that BVK had promised public research and focus groups. He asked if this data had been collected and if so, could he distribute that information.</p> <p>Mr. Nunez indicated that the data had been collected.</p>			
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<ul style="list-style-type: none"> <li>• 2015 <ul style="list-style-type: none"> <li>• Aggressive Marketing and Outreach Campaign (focus on creative shelf life beyond 2015 for 2016)</li> <li>• Dollars Budgeted - \$6.1M</li> </ul> </li> <li>• 2016 <ul style="list-style-type: none"> <li>• Moderated Marketing and Outreach Campaign</li> <li>• Dollars Budgeted - \$2.8M</li> </ul> </li> </ul> <p>Marketing Campaign:</p> <ul style="list-style-type: none"> <li>• Assumes expanded open enrollment period <ul style="list-style-type: none"> <li>• <b>October 1, 2014 – March 14, 2015</b></li> </ul> </li> <li>• New and on-going maintenance for Native American, SHOP and qualifying life events marketing effort</li> <li>• Specific broker marketing and engagement – continued use of Agent Dashboard</li> <li>• On-going Young Invincible Campaign</li> <li>• Spanish-speaking emphasis</li> <li>• On-going research on attitude and barriers</li> </ul>				
Agenda Topic:	Possible Executive Session to discuss limited personnel matters, pursuant to NMSA 10-15-1 (H)(2)			
	Conclusion:	Action Items:	Responsibility:	Due:
		No action was taken on this item.		
Agenda Topic:	Matters from the CEO – Interim CEO, Mike Nunez			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<ul style="list-style-type: none"> <li>• State of the Exchange Mr. Nunez provided a comprehensive report of all of NMHIX accomplishments over the last year and tasks yet to be completed.</li> <li>• NMHIX Dashboards Mr. Nunez provided a brief overview of the information presented.</li> </ul>	<p>The report received positive feedback from the Board.</p> <p>Ms. Patsy Romero commented that there has been no negative publicity for New Mexico, which is to be commended.</p> <p>Discussion amongst the Board regarding enrollment projections.</p>			

<ul style="list-style-type: none"> <li>• <b>Discussion and possible action on National Voter Registration Act (NVRA) issue</b></li> </ul> <p>Mr. Justin Miller provided a brief report on the meetings held earlier in the week with the NVRA. He provided background on how this would work within the Exchange. This is currently under evaluation as to what measures need to be taken in order for the Exchange to be compliant with the NVRA. He indicated that there would be more information to report on at the next Board Meeting and there would be no action on this item at this time.</p>		No action was taken on this item.		
Agenda Topic:	Matters from the Superintendent of Insurance – Superintendent John Franchini			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p><b>a. Discussion and possible action on open or special enrollment</b></p> <p>Dr. Damron reported that they were not successful in discussions with CMS to extend enrollment.</p> <p>Superintendent Franchini reported on his meeting with the President and the topic areas that were covered. He indicated that all of our concerns could not be addressed, but he would be returning to Washington, DC in the coming week and would meet with Delegation. If we cannot have this open enrollment, he will be requesting in writing what the reasons are that will allow someone into the programs. Once received, this can be shared with the public.</p> <p>Superintendent Franchini also reported that the President spoke about OMB. They have done their analysis and they are looking at a less than 5% increase in healthcare premiums in 2015. He further commented that we have a responsibility to be careful on renewals. The next two years of renewals will decide the success or failure of the Exchange.</p>	There was discussion amongst the Board about Open Enrollment as it relates to state-based exchanges and rate increases.	No action was taken on this item.		
Agenda Topic	Matters from NMMIP – Vice Chairman, Jason Sandel			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Dr. Hickey reported that the Federal High Risk Pool had been extended to July 1.				

Agenda Topic:	Matters from HSD – Secretary Sidonie Squier			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Secretary Sidonie Squier reported 112,363 new people on Medicaid from the Expansion Population.				
Agenda Topic:	Other Board Business – Directors			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Dr. Deane Waldman – Will not be able to make next Board meeting, he will be out of the country.  Mr. Jason Sandel – A document was provided in the past regarding outstanding policy questions. He asked if the document was being updated, if so, he would like a copy.  Dr. Martin Hickey – Thanked Mr. Mike Nunez and the team for all their hard work.  Dr. Damron – Thanked Mr. Nunez and the staff for all of their hard work.				
Agenda Topic:	Public Comment			
Discussion	Conclusion:	Action Items:	Responsibility:	Due:
Mr. Dick Mason, League of Women Voters and Stakeholder Advisory Committee Member The ACA allows states similar to Medicaid to put forth plans with a waiver to personalize the plans to the needs of their state in 2017. Will NM have that flexibility?				
Agenda Topic:	May NMHIX Board Meeting			
Discussion	Conclusion:	Action Items:	Responsibility:	Due
The next NMHIX Board Meeting will be held in Santa Fe on Friday, May 16, 2014.				
	Adjournment:			
	Conclusion:	Action Items:	Responsibility:	Due:
The meeting adjourned at 3:06 p.m.		A motion was made by Superintendent John Franchini to adjourn the meeting. The motion was seconded by Ms. Patsy Romero. The motion carried.		