

	Board Meeting Wednesday, December 18, 2013 Marriott Pyramid 5151 San Francisco NE Albuquerque, NM 8:30 a.m. to 3:00 p.m.			
Facilitator:	Dr. J.R. Damron			
	Sidonie Squier, NM Human Services Department, Cabinet Secretary John Franchini, Superintendent of Insurance, Represented by Aaron Ezekiel Dr. J.R. Damron Gabriel Parra Terriane Everhart (via teleconference) Dr. J. Deane Waldman Ben Slocum Patsy Romero David Shaw (via teleconference) Dr. Martin Hickey Jason Sandel Teresa Gomez			
Absentees:	Dr. Larry Leaming			
Quorum	Yes			
Agenda Topics:	Call To Order/Review of Agenda Dr. J.R. Damron			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
The meeting was called to order at 8:38 a.m. Roll call was taken a quorum was established.				
Agenda :	Approval of the Agenda			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
		A motion was made by Dr. Deane Waldman to approve the agenda. The motion was seconded by Mr. Jason Sandel. The motion carried.		
Agenda Topics:	Approval of the Minutes of the November 15, 2013 meeting of the Board of Directors, Dr. J.R. Damron			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
		A motion was made by Dr. Deane Waldman to approve the Minutes of the November 15, 2013 meeting of the Board of Directors. The motion was seconded by Mr. Aaron Ezekiel. The motion carried.		

Agenda Topic:	Chairman's Remarks, Dr. J.R. Damron			
Discussion	Conclusions:	Action Items:	Responsibility:	Due:
Dr. Damron welcomed the Board, staff, Congressional Delegation representatives and the public to the meeting and he reviewed the agenda.				
Agenda Topic:	IT Committee – Director, Ben Slocum			
	Conclusions:	Action Items:	Responsibility:	Due:
<p>Discussion and possible action on Exchange Interface Presentation & Options.</p> <p>The original grant included a \$30M estimate for the Federal HUB Real Time Eligibility (HSD/Deloitte Project). In the grant application \$27.5M was requested for FY 2014. During negotiations with HSD and Deloitte, the final cost estimate consisted of \$18M for the project deliverable and approximately \$2M for maintenance and operations for a final total of \$20M. CMS requested that we reduce the grant amount of \$27.5M by \$7M to reflect these negotiations.</p>	<p>Mr. Ben Slocum provided an overview of Aspen and introduced Mr. Sean Pearson of HSD and Mr. Tony Curatola of PCG.</p> <p>An option was presented on how to move forward with the interface between the HSD Aspen system and NMHIX. The pros and cons for the options were presented. The team worked to thoroughly define the scope for the requirements for the interface which included Real Time eligibility determination. Mr. Pearson presented the cost for the option which was significantly less than originally presented now that they had defined scope.</p> <p>Also discussed was the process on how NMHIX and HSD worked together to come to this consensus. Alternatives as well as steps to move forward were considered.</p> <p>Both Mr. Pearson and Mr. Curatola responded to questions and discussion by the Board.</p> <p>Mr. Ben Slocum provided a comprehensive overview of the process to-date and how the cooperative interactions with all the parties involved took place and finally, how the committee came to finalize the interface to present to the public and the Board.</p>	<p>A motion was made by Mr. Ben Slocum to accept the proposal for the interface between the HSD Aspen system and NMHIX. The motion was seconded by Ms. Patsy Romero. The motion carried.</p>		

	Dr. Damron thanked everyone for all of their hard work in coming to this important decision.			
Agenda Topic:	Search for Chief Executive Officer – Director, Ben Slocum			
Discussion:		Action Items:	Responsibility:	Due:
<ul style="list-style-type: none"> a. Appointment of CEO Search Committee b. Presentation by firms to be considered for selection to assist NMHIX with the national search for Chief Executive Officer c. Possible Executive Session to discuss limited personnel matters pursuant to NMSA 1978, Section 10-15-1(H)(2) d. Direction to the Search Committee 	<p>Dr. Damron provided reported that an informal Search Committee had been formed a few meetings back. Mr. Ben Slocum volunteered to be the Chair. The other members included Dr. J.R. Damron, Mr. Jason Sandel, Ms. Patsy Romero and Mr. David Shaw.</p> <p>Mr. Ben Slocum provided an overview of the process for the search for the position of CEO. He reported that the committee had met a few days prior to the Board meeting. Mr. Shaw was absent. They met to outline the procedure to date and how the Search would move forward.</p> <p>Board members opened discussion with regard to communication within the Board.</p> <p>Mr. Ben Slocum introduced the two search firms that were selected to give presentations: Mr. Stewart Bush of Chartwell Partners and Mr. Sal DiGiusepp and Mr. David Nelson of Mercer Morgan made their presentations.</p>	<p>A motion was made by Mr. Ben Slocum to enter into Executive Session. The motion was seconded by Dr. Deane Waldman. The motion carried.</p> <p>Roll call was taken and a Quorum was established. Executive Session for the purpose of discussion of personnel matters and selection of a search firm</p>		

	<p>Mr. Ben Slocum recommended a Compensation Committee. Further discussion of this topic with Dr. Martin Hickey concluded that one would not be appropriate at this time.</p> <p>Mr. Jason Sandel recommended that Legal do research on the powers of the Interim CEO as it related to the Plan of Operation and seek ratification from the Board if that power does not exist. If it does not exist, he would like recommendations to amend the Plan of Operations at a future date.</p>	<p>began at 12:18 p.m., the Board Meeting reconvened at 1:43 p.m.</p> <p>A motion was made by Dr. Deane Waldman to:</p> <ol style="list-style-type: none"> 1. Execute a Search Committee appointed by the Chair to formalize a job description for CEO 2. To empower the Search Committee to choose a firm to begin the process to identify and hire a permanent CEO. <p>The motion was seconded by Dr. Martin Hickey. The motion carried.</p> <p>Dr. Martin Hickey made a motion to appoint a group made up of the officers of the Board and additional members, up to five members total, to meet with the Interim CEO to discuss performance to this point. The motion was seconded by Dr. Deane Waldman.</p> <p>A motion was made by Dr. JR Damron to formalize the Search Committee made up of the following NMHIX Board Members: Mr. Ben Slocum, Search Committee Chair Dr. JR Damron Mr. Jason Sandel Ms. Patsy Romero Mr. David Shaw</p> <p>The motion was seconded by Mr. Jason Sandel. The motion carried.</p>		
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Agenda Topic	Matters from the Finance, Operations and Benefits Committee, Director, Patsy Romero, Chair & Treasurer			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due
<p>Discussion and possible action on Communication Policy</p> <p>Ms. Patsy Romero announced that the Communications Policy had been distributed for comments and recommendations and none had been received.</p> <p>2014 Conflict of Interest Policy and Financial Disclosure Act</p> <p>Ms. Romero announced that the Financial Statements were located in the packets for the Board's review. If there were any questions, she would answer them at this time. There were none.</p>	<p>There was discussion by the Board as to the specifics and clarification of the policy and how it relates to Board communications and compliance.</p> <p>Dr. Hickey wanted to formally state: "If it comes to a staff member that a Board member has expressed an opinion in the press that is not conducive to the overall goals of the organization, that the staff member should feel that they can approach the CEO and the Board Chair to speak with that Board member if there is a conflict with the operations of the organization."</p> <p>Mr. Justin Miller explained the contents of the documents and their purpose. He also responded to questions of clarification from the Board.</p>	<p>A motion was made by Dr. Deane Waldman to approve the Communications Policy. The motion was seconded by Dr. Martin Hickey. The motion carried.</p>		
Agenda Topic:	Matters from CEO, Mike Nunez, Interim CEO			
Discussion:				
<p>a. Level I Grant Funding Update</p> <p>Mr. Nunez provided the following update on the Level I Grant: The grant has been submitted and received. Budget negotiations were received on December 11. The questions are being responded to today. He expects a response from CCIO on or about January 1. There have been additional questions regarding our level of activity and another reduction is expected due to sequestration. He expects a grant notification on or around January 1.</p> <p>b. Outreach Report</p> <p>Mr. Nunez reported that the Exchange has been very active with Outreach events. We have been proactive</p>	<p>Dr. Damron asked if Mr. Nunez knew the amount of the reduction and if it included the reduction of the \$30M for the interface. Mr. Nunez responded that there would be about 7% and that the reduction had been included in the revised grant application.</p> <p>Ms. Squier asked how much of the \$18M to \$20M in Outreach can be related to the number of people enrolled.</p>			

<p>with the issues related to the Federal website. The NM Compare Tool is being refined to help New Mexicans see their options. The Tool also works to simplify and make information more manageable for Brokers and Health Care Guides.</p> <p>Mr. Nunez further reported:</p> <ul style="list-style-type: none"> • UNM averaging 300 calls per day—booked with appointments into February 2014 • NMPCA subcontractors generally booked out 2 weeks—capacity varies throughout state • NAPPR has some additional capacity and will coordinate with UNM to help with overflow • Trying to increase capacity with completion of certifications by Office of Supt. Of Insurance and more Medicaid determiners • Developing group enrollment options in 10 areas of state <p>c. Stakeholder Advisory Committee Update:</p> <p>Mr. Nunez reported that a meeting was held the week prior and was well attended. A committee was established. Health Action and League of Women’s voters will establish the committee of stakeholders. Mr. Nunez reviewed the process for nominations by the various participants as well as our outreach partners. Mr. Nunez further reported that they will meet quarterly. Ms.</p>	<p>Mr. Nunez provided an overview of the Outreach activities to date which included the media delay due to the Federal website being down. He indicated that \$2.5M to \$3M has been spent to date. The delays in enrollment are due to the issues with the Federal website.</p> <p>The discussion led to Health Care Guides. Mr. Michael Dineen reported the following:</p> <ul style="list-style-type: none"> • The overall Health Care Guide Program has several procedures in place to measure quality and accountability. These measures apply to the Call Center as well. • Health Care Guides are now conducting a post meeting survey after every meeting to measure quality and insight into purchasing health coverage • Health Care Guides now have access to a Health Care Guide resource page on NMHIX.com, under business partners. This page has all relevant enrollment information as well as training materials and critical updates • NMHIX and the OAE’s meet weekly, with both the call center and the four Congressional offices to discuss issues and escalations. <p>Dr. Damron indicated that he had attended the Stakeholder Advisory Committee and that it was positive and the importance of moving forward with this committee.</p> <p>Ms. Teresa Gomez requested guidance on how committees operate, appointed or otherwise. She spoke specifically regarding the Native American Advisory</p>	<p>Develop guidelines on authority of Committees appointed by the Board and how they operate.</p>	<p>Ms. Debra Hammer & Mr. Justin Miller</p>	
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<p>Debra Hammer added that carriers and brokers were also present and a lot of constructive feedback was given.</p> <p>d. SHOP Stats Mr. Nunez presented the following information:</p> <ul style="list-style-type: none"> • First billing went to employers 12/5/13 • New features in the launch include: <ul style="list-style-type: none"> • Carriers systems are connected to the SHOP and processing enrollment information • Employers have a full suite of tools to help them budget and electronically contribute to employee health insurance costs • This completes the existing SHOP functionality • Employees can now choose from a variety of QHPs, employers can set-up their company information and pay for the plans, agents have a dedicated portal with enrollment tools to help employers, and carriers will get information of employees who enroll through the exchange • Next steps for the NMHIX project are: <ul style="list-style-type: none"> • New features and tools for the SHOP to improve the user experience <ul style="list-style-type: none"> • E-blast reminders to employees and employers; moving to automated reminders 	<p>Committee, whose members were appointed by the Board. She reported that lot of questions were raised by the Committee regarding their authority and how they relate to the Board. She believes this is relevant to the Stakeholder Committee as well. Mr. Slocum agreed that a communications procedure should be developed.</p> <p>Dr. Damron asked that Mr. Justin Miller and Ms. Debra Hammer work together to develop this.</p> <p>Mr. Nunez and Ms. Hammer clarified to Ms. Romero that Advocates are included in these committee meetings and other activities.</p> <p>Mr. Nunez agreed to have numbers available to the Board on the 15th of every month after they are available to him.</p> <p>Mr. Mike Nunez and Mr. Michael Dineen provided clarification of the stats presented in this discussion.</p>			
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<ul style="list-style-type: none"> Build the Individual Exchange and bring the same high quality experience to individuals and families in New Mexico <p>Mr. Nunez reported the following SHOP stats as of December 4, 2013:</p> <ul style="list-style-type: none"> Employers starting application: 1,288 Employers selecting a reference plan: 521 Employers completing registration: 361 Potential employees eligible: 655 Total number of employees in the system: 3,510 Total number of employees who have enrolled in a plan: 170 <p>e. Discussion of Key Operational Policies</p> <p>Mr. Nunez welcomed new staff:</p> <p>Ms. Tracy Gwash, Administrative Assistant Mr. Raj Shethia, IT Director Ms. Kimberly Llamas, Staff Accountant</p>	<p>Mr. Nunez requested discussions moving forward regarding Privacy and Security. He announced that NMHIX will not hold any Federal Tax information in our system.</p> <p>This was supported by the Board.</p> <p>Mr. Nunez indicated that he would like the carriers to maintain premium, billing and collection.</p> <p>Dr. Damron commented that with more information, this could be further reflected on at the next board meeting in Cloudcroft.</p>			
<p>Agenda Topic:</p>	<p>Matters from the Superintendent of Insurance – Director John Franchini, Superintendent of Insurance</p>			
<p>Discussion:</p>	<p>Conclusion:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>a. Discussion and possible action on MOU for OSI Seed Money</p>	<p>No action was taken on this item.</p>			

<p>b. Lovelace Update Mr. Aaron Ezekiel provided the following update: They are still in active discussions with OSI. Discussions also being had regarding the transaction between Blue Cross Blue Shield and Lovelace. There are still discussions that need to be had before it can be finalized, but it is close.</p>	<p>Dr. Damron suggested circulating the document for comments and incorporating them in preparation for approval at the next board meeting.</p> <p>Dr. Hickey asked if Lovelace was going to remain on the Exchange and will people who chose Lovelace, will they be able to choose another plan? Mr. Ezekiel responded that the answer would be forthcoming in an announcement from OSI.</p> <p>Ms. Marlene Baca, Lovelace Programs Officer reported that Blue Cross Blue Shield will be acquiring Lovelace. They have asked OSI if they could “opt out” of being an option on the Exchange. They have not yet received clarification. She indicated that there is a concern since there are a few hundred on the Federally Facilitated Market. They have requested that these people be transferred smoothly. Being that it is already December 18th, it would be difficult and unfair to these members to have only a few days to choose a carrier by December 23rd. She further reported that more than likely Lovelace is going to move forward with servicing those members. They have requested that OSI suppress Lovelace from being one of the offerers on the Federal Exchange as well as the SHOP. She asked the Board to consider a special enrollment period.</p> <p>Mr. Ezekiel responded that a loss of a carrier does constitute an open enrollment. The details will still need to be worked out.</p> <p>Ms. Baca concluded that they will wait for details from the Board.</p>			
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Agenda Topic:	SW Law Center/Advocates/LHHS – Jason Sandel, Vice Chairman			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>Mr. Jason Sandel reported that on November 7, 2013 there was a LHHS Committee meeting. NMHIX was asked to participate in a hearing regarding how the Exchange was being implemented. He attended the hearing on behalf of NMHIX.</p> <p>The Southwest Women's Law Center have since reached out to the Board. Mr. Sandel commented that as issues come up from anyone that need to be addressed by the Board, that they be brought to the Board's attention and indicated that there is complete transparency.</p>	<p>Dr. Damron announced that the Board welcomes comments and for anyone to bring any issues before the Board in the Public Comments portion at the end of every Board meeting.</p> <p>Ms. Patsy Romero inquired about notifications and timeframes for Stakeholder meetings. Staff replied that the meetings are posted in the newspapers, online and an email blast is sent to NMHIX subscribers.</p>			
Agenda Topic:	Matters from the NMMIP, Vice Chairman, Jason Sandel			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>Mr. Jason Sandel reported that there are just under 1200 critically ill New Mexicans that are enrolled in the Federal PCIP Program that is administered by the NMMIP. The requirement according to the ACA is that the people in the PCIP Program would lose coverage on 12/31/2013 if they are not to be enrolled in the Exchange. Considering the issues with the Federal website and for the first three months of the ACA, they were unable to enroll.</p> <p>A vote was taken at the beginning of December at their Board meeting to extend the NM program for three months so they would have the opportunity to enroll in the Individual Exchange. The Federal Government extended the PCIP programs across the US for 30 days until the end of January. The NMMIP believes that 90 days of enrollment lost should also be 90 days of enrollment period gained. He stressed that the insurers in NM are standing behind the people they are providing coverage for, whereas, the Federal Government has abandoned these people. The NMMIP is concerned about how these people will be transitioned. He understands that the NMMIP staff is working with the Exchange staff to see what transition would look like. Currently January to March needs to be a priority to transition these 1200 people into the Exchange. Conversations are also being had on how to use the HCG structure to help this transition to be easier. The message is that NM is taking the lead with regard to these topics and not letting the most critically ill go without coverage.</p>	<p>Mr. Jason Sandel responded to questions from the Board for clarification of his report.</p>			

Agenda Topic:	NNHIX Board Meeting, Date, Location – Chairman JR Damron			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Dr. Damron announced the next Board Meeting will be at The Lodge in Cloudcroft, NM on January 10-11, 2014				
Agenda Topic:	Other Board Business			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>Ms. Patsy Romero – She recognized the staff for all their hard work to make sure that everyone is successful. She especially recognized, Ms. Lisa Garcia, Executive Assistant and Ms. Anita Schwing, CFO for all their contributions in assisting the Board. She also thanked Mr. Ben Slocum for all his work and contributions on the Search Committee.</p> <p>Mr. Jason Sandel – Asked Mr. Nunez to begin to compile a list of decisions that are critical for the Board to make in order for implementation for the Individual Exchange in October, 2014.</p> <p>Dr. Martin Hickey – Agreed with Ms. Romero’s comments.</p> <p>Dr. JR Damron – Made the announcement regarding the NMHIX Open House at the NMHIX Office on Friday, December 20, 2013.</p>				
Agenda Topic:	Public Comment			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
<p>Mr. Dick Mason – Thanked the Board and Staff for addressing the concerns of the advocates. He also thanked Mr. Mike Nunez, the Interim CEO for surrounding himself with such a great staff. He commented that they have a real commitment to customer service.</p> <p>Mr. Mason clarified on behalf of the Southwest Women’s Law Center that when they spoke to the Legislature, they were also speaking on behalf of the advocates.</p> <p>Ms. Barbara Webber, Executive Director, Health Action New Mexico. She highlighted the following points:</p> <ul style="list-style-type: none"> -She expressed her excitement with the journey we are on and expressed that it is evident in discussions today that a lot is being learned. - Their organization appreciates the Board and Staff of the Exchange. - Would like to highlight “transparency”. She suggested gathering information from everyone to see if goals are actually being met. They are still concerned for the “hard to reach people”. Those that are not reading the paper or 				

<p>watching TV. She suggested that we find creative ways to make sure that those communities are being reached.</p> <p>-Medicaid re-design and the ACA. For the first time in history, the head is recognized as part of the body and behavioral health and dental services structurally need to be brought into the system.</p> <p>-Kudos to Medicaid for including dental care services.</p> <p>-Kudos also to the ACA for bringing parity for mental health and pediatric oral health. She also suggested tracking and finding out if there are providers to provide the coverage.</p> <p>Ms. Pamela Herndon, Executive Director, Southwest Women's Law Center. Commented on how much her organization enjoys working with the Exchange. She addressed the previously discussed Legislative Session presentation. What they wanted to do and what they were asked to do on behalf of the Legislative Education Committee was simply to present the advocates point of view. She further explained that the conversation went in a direction she never intended for it to go. Their intentions were to be helpful and not to cause controversy. She gave an overview of the activities that they are currently involved in and spreading the word about the Exchange. She indicated that they are here to work with the Exchange. She explained that she looked forward to having a conversation with Mr. Jason Sandel regarding this topic.</p>				
<p>Agenda Topic:</p>	<p>Adjournment</p>			
<p>Discussion:</p>	<p>Conclusion:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>The meeting adjourned at 2:54 p.m.</p>		<p>A motion was made by Dr. Martin Hickey to adjourn the meeting. The motion was seconded by Mr. Gabe Parra. The motion carried.</p>		