

Board Meeting Friday, March 21, 2014 CNM Workforce Training Center Albuquerque, NM 9:00 a.m. to 3:00 p.m.

New Mexico Health Insurance Exchange					
Facilitator:	Dr. J.R. Damron				
	Dr. J.R. Damron				
	Sidonie Squier, NM Hu	ıman Services Department, Cabinet Secreta	ary		
		ntendent of Insurance, represented by Mr.			
	Gabriel Parra				
	Terriane Everhart				
	Dr. J. Deane Waldman				
	Patsy Romero (via tele	ephone)			
	David Shaw				
	Dr. Martin Hickey				
	Teresa Gomez Dr. Larry Leaming				
	Dr. Larry Learning				
Absentees:	John Franchini, Ben Sl	ocum, Jason Sandel			
Quorum	Yes				
Agenda Topics:	Call To Order/Review	Call To Order/Review of Agenda Dr. J.R. Damron			
Discussion:		Conclusions:	Action Items:	Responsibility:	Due:
The meeting was called to order at taken a quorum was established.	9:07 a.m. Roll call was				
Agenda:		Approval of the Agenda		<u> </u>	ı
Discussion:		Conclusions:	Action Items:	Responsibility:	Due:
Dr. Damron welcomed everyone to	the meeting and		A motion was made by Mr.		
thanked all who attended. He anno			David Shaw to approve the		
10 days until the end of Open Enrol			agenda with the deletion of		
for an extension of enrollment to Ap			Executive Session, Item 5b.		
overview of the agenda. He also as			It was clarified as discussion		
an annual meeting and provided an			only. The motion was		
requirements to be fulfilled by statu	ie.		seconded by Dr. Martin		
Assada Tanisa		Approval of the Minutes of the Cabrussy 2	Hickey. The motion carried.	Directors Dr. ID	
Agenda Topics:		Approval of the Minutes of the February 2 Damron	o, 2014 meeting of the Board of	Directors, Dr. J.R	
Discussion:		Conclusions:	Action Items:	Responsibility:	Due:
			The minutes were not		
			approved at this time.		
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Agenda Topic:	Public Comment			
Discussion	Conclusions:	Action Items:	Responsibility:	Due:
Mr. Dick Mason – League of Women Voters and Stakeholder Advisory Committee. Mr. Mason requested the following to be addressed during the meeting:	Dr. Damron indicated that these issues would be addressed in Mr. Nunez' report later in the agenda.			
 Outreach contract terminations on 3/31/2014. The advocates would like clarification on which contracts will be terminated and which ones will be extended. He would like to know what the process is for Qualifying Events that would allow for enrollment after the end of the enrollment period. Also, if there will be an effort to publicize what constitutes a Qualifying Event and how people can go onto the Exchange when one occurs. More specifically, people moving from Medicaid to the Exchange. There should be a defined process to move these people seamlessly. The Federal Government has said that some people may be able to enroll after the enrollment period ends. What are those regulations? Especially for those who have applied for Medicaid and haven't been processed. There is a need to find a way to get them onto the Exchange. At Outreach events people have filled out cards requesting more information about enrollment and have not received responses. Can these people be eligible to enroll after the enrollment period closes? 				
These are questions being asked of them at outreach events and would just like some clarification.				
Agenda Topic: Discussion:	Matters From the Chairman – Chairman D Conclusion:	r. J.R. Damron Action Items:	Responsibility:	Due:
a. Receipt of NMHIX Board materials prior to meetings	Dr. Damron asked the Board to let Ms.	Action items.	responsibility.	Due.
a. Receipt of Nivii fix board fliaterials prior to meetings	Lisa Garcia know in what form they would like to receive future Board packets prior to future Board meetings.			

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b. Discussion and possible action on Ad Hoc Board Committees	Dr. Damron clarified that the Chairman does not have the authority to appoint any committees. This needs to be done by the Board. He requested a formal approval of the new ad hoc committees.	A motion was made by Mr. Aaron Ezekiel to formally approve the following ad hoc committees: - Goals and Objectives -CEO Search Committee -UNM Research -Legal Authority Statute The motion was seconded by Dr. Waldman. The motion carried.	
Goals and Objectives – Director Jason Sandel			
Dr. Damron provided the following update behalf of Mr. Jason Sandel:	Dr. Waldman expressed interest in participating in the Committee.		
The Committee is made up of the following members: Mr. Jason Sandel, Chair; Ms. Patsy Romero, Secretary Sidonie Squier and Dr. Damron. At this time there was no formal presentation to the Board, but the Committee had discussed the following Goals and Objectives: Stand up the SHOP and the Individual Exchange Get NM enrolled Ensure financial sustainability of the Exchange and Clarify the ultimate vision of the Exchange	Dr. Damron clarified for Mr. Gabe Parra that once the Goals and Objectives have been defined that they can be provided to the Legal Authority of Statute Committee so that it may begin its process.		
Dr. Damron reported that the Committee would meet again to refine the Goals and Objectives and provide a report at the next meeting for discussion.			
National CEO Search - Director, Ben Slocum			
Dr. Damron provided the following update on behalf of Mr. Ben Slocum:			
There is an initial candidate pool of eight individuals which includes Mr. Mike Nunez. The Search Committee will meet on March 28th for a preliminary review of the	Mr. Aaron Ezekiel expressed concern that he has not seen any visibility of the		

candidates in order to scale the pool down to three or four candidates, then begin the interview process. They hope to complete this process by the end of April in order to reduce the pool further to two or three candidates. The Committee would like to conduct second interviews within a few weeks after that process to identify primary and secondary candidates to present to the Board. They will take guidance on the process from the Search Firm, Mercer Morgan.

 UNM Research – Director Dr. Deane Waldman, MD

Dr. Waldman provided the following report:

A research team from UNM approached the Board asking for participation in a research project. He met with one of the two Principal Investigators and shared his concerns and support. He indicated that the Board can request, in return for participation, answers to our own questions. The initial project presented was on the underinsured. They wanted to investigate those individuals via telephone survey. Our involvement was to allow them access to lists of people to collect data. He further reported that we would be interested in supporting this, however we had specific insurance questions that we would like answered for NMHIX and HSD. This would include information on the experiences the public has on getting insurance and what happens after they have insurance and monitoring their medical access. He explained the selection process and the scenarios regarding the funding.

Legal NMHIX Authority of Statute Update

Dr. Damron reported that the Goals and Objectives were currently being defined. The Committee would provide an update at the next board meeting.

recruitment process. He requested transparency and that the Superintendent of Insurance or his designee be added to the Committee. Dr. Damron clarified that there were already six board members on the committee: Mr. Ben Slocum, Chair; Dr. Damron, Secretary Sidonie Squier, Ms. Patsy Romero, Mr. Jason Sandel and Mr. David Shaw. He responded to Mr. Ezekiel that he will ask Mr. Ben Slocum and Mercer Morgan to communicate to the Board regarding the selection process.

Dr. Damron and Dr. Leaming agreed to be part of this committee.

Executive Discussion and possible action for formation to evaluate Interim CEO and Contract Dr. Damron indicated a need for an Executive Committee to evaluate the Interim CEO and his contract, which expires March 31, 2014. He proposed the model used by the NM Health Insurance Alliance. That model includes the chairs of each of the standing committees to make up the Executive Committee.	Discussions by the Board concluded that an Executive Committee should be made up of the following: Dr. J.R. Damron, Chair, Mr. Jason Sandel, Vice Chair, Ms. Patsy Romero, Treasurer, Secretary Sidonie Squier, HSD and Mr. John Franchini, OSI. Further discussions regarding clarification of the current contract being extended and how it fits into a potential transition if there is a different CEO. How does it coincide with the Search Process? Dr. Damron summarized that the Executive Committee would develop the criteria, evaluate the contract and bring it to the next Board meeting to discuss in Executive Session. This will be parallel to the CEO Search.	A motion was made by Mr. David Shaw to approve the Executive Committee as follows: Dr. J.R. Damron, Chair, Mr. Jason Sandel, Vice Chair, Ms. Patsy Romero, Treasurer, Secretary Sidonie Squier, HSD and Mr. John Franchini, OSI. It was seconded by Dr. Martin Hickey. The motion carried. A motion was made to extend the current Interim CEO contract and amended to specify the duration of an additional three months until June 30, 2014 by Dr. Martin Hickey. It was seconded by Mr. David Shaw. The motion carried.		
Agenda Topic:	Annual Meeting Requirements			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
a. Discussion and possible action on revisions to the Plan of Operation - Director Patsy Romero Mr. Justin Miller reported that this is the continuing consideration to the Plan of Operation and provided an overview of the status to date since the last board meeting and Finance Committee meeting. He indicated that the goal for this meeting was to finalize a proposed version for approval that will be posted and distributed. Public comments received in writing during the interim period before the Public hearing and oral comments presented at the Hearing will be considered and formalized for adoption into the Plan. He presented the most recent revisions to the Board.	Discussion amongst the Board regarding Secretary Squier's suggestions to the Plan were regarding the items not addressed. Such as the signature authority, which was clarified to be presented in the next agenda item in the Procurement Policy. The need for transparency regarding who serves on what committees to be posted on the website and finally, the communication amongst the Board to notify each other if they are going before the Legislature. Dr. Damron summarized that the Standing Committee members had been distributed to the Board earlier in the week. Those committees as well as the recent ad hoc committees would be posted on the NMHIX website.	A motion was made to accept the current revisions to the Plan of Operation by Dr. Larry Leaming. It was seconded by Mr. Gabe Parra. The motion carried.		

	Mr. Aaron Ezekiel suggested that the committees provide a quarterly report to the Board, but provide the opportunity for a report at each board meeting.		
	Mr. Justin Miller clarified the committee meetings structure in relation to the specifications of the Open Meetings Act requirements.		
	Dr. Damron encouraged the various committees to meet at a standard time each month before a board meeting in the event that there are agenda items as a result of their committee meeting.		
	Mr. Aaron Ezekiel asked for clarification from the organization PhRMA regarding their comments. A representative of the organization agreed to relay the question to the appropriate person and provide a response.		
	Mr. Justin Miller clarified that these proposed revisions will be posted to give the public an opportunity to comment. The revisions will be taken up for adoption and the next hearing which will be at the next board meeting in April.		
 b. Review Board Policies – Director Patsy Romero Mr. Nunez reported that internal account policies would be reviewed by the auditors during the audit. 			
 c. Evaluate forms and rates for coverage issued by the Exchange – Superintendent John Franchini Mr. Aaron Ezekiel reported that the schedule for this has been posted as it relates to the Feds. There is still a 	Mr. Aaron Ezekiel responded to questions regarding the rating areas from the Board.		
possibility for change. The final templates will not change much. They are available on the OSI website. It is structured to have the rates available in time for the proposed October 1 enrollment deadline. He also reported that they are in current discussions with CMS regarding who had the authority to determine the open enrollment period.	Dr. Damron commented that with regard to open enrollment, some directors felt that the open enrollment period should be extended through 2014 since we are moving toward a State-Based Exchange.		

Mr. Aaron Ezekiel also provided the following update on the Lovelace purchase: They are still waiting for determination at the DOJ. It has not proceeded yet.	This initiated a lengthy discussion amongst the Board in favor of going to the Federal Government to extend the open enrollment for New Mexicans. OSI and Mr. Mike Nunez were asked to further explore this option and what the process would be and report to the Board. This action would require a Special Board Meeting with the agenda item: Discussion and possible action on extending open enrollment.		
	Ms. Teresa Gomez asked if the enrollment was extended, would the Marketing budget be able to support marketing efforts through the extended period.		
	Mr. Mike Nunez responded that the current budget could support the effort.		
d. Review and evaluate the performance of the Exchange, contracted consultants and vendor list. Mr. Nunez reported that the Exchange continues on a path to do what needs to be done to stand up the Exchange by October 1. HSD is working with the Exchange on interfaces, OSI with rates and policies, the Federal Government on ensuring a positive experience for those already enrolled. Operational plans are also being completed. Extensive evaluations have been done on IT, Consumer Outreach and Marketing. He further reported that a very strong advocacy position has been taken to assist people with getting into the Exchange with our contracted consultants and outreach partners. They are currently being evaluated to see what has and has not worked. The same is being done with our marketing	Ms. Teresa Gomez asked what the evaluation process is for consultants and vendors. What metrics and evaluation tools are being used? Mr. Nunez responded that there are not standard metrics in place on all consultants, but there are service-level agreements on the larger contracts. With the smaller contracts it is the evaluation on performance since their Scope of Work is much smaller. There are not specific evaluating criteria, only reporting. Ms. Gomez inquired about the contracts that are expiring soon. What is the		
vendor, BVK. He further reported that the level of effort to date with the overarching entities is being explored. The vendor list is strong with good management. They have been monitored financially for auditing purposes.	that are expiring soon. What is the evaluation process for renewal? Mr. Nunez responded that for the larger contracts there will be a contract review with the Scope of Work and metrics currently in place and evaluated, they will then be modified for future metrics. If the		

open enrollment is extended, these

	contracts will have to be renewed more quickly and adjusted.			
Agenda Topic:	Matters From the Finance, Operations and	Benefits Committee – Director,	Patsy Romero	
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Financials Ms. Anita Schwing presented the Financials for February 2014.	There were no questions regarding the information presented.			
Mr. Mike Nunez reported the Alliance 2013 unaudited financials overview. He indicated that they were beginning to "wind down".				
2. Discussion and possible action on Procurement Policy Mr. Gabe Parra provided the following report from the Finance Committee meeting discussions held the week prior: - Circumstances under which NMHIX is exempt from State Procurement Code. - The dollar amount in which the CEO would have the authority to execute agreements. Mr. Justin Miller indicated that NMHIX is required to comply with general federal rules on procurement with HHS and the Grant rules on procurement. He provided an overview stating that the policy is designed to comply with Federal standards and to maintain the Board's flexibility to the extent possible while still ensuring the Board is in compliance with what it needs to comply with. He outlined the contents of the Policy and their purpose.	Secretary Sidonie Squier asked if there is only one person or company that can provide a service or if it doesn't make sense to be competitive, who makes the determination? Mr. Miller responded that the CEO would make the determination only after a good faith review of sources. Careful analysis needs to be made that someone is not only a "sole-source provider". Secretary Sidonie Squier asked: "Is there a way to go through the procurement steps in a compressed way?" Discussion from the Board concluded that there really isn't a quick way to complete the process under State statute. Discussion by the Board on the how the amounts were set and what they believed they should be set at. Mr. Nunez indicated that the flexibility is necessary in the proposed thresholds due to the upcoming deadlines moving forward. He was favorable to Section C2 at \$150K and Section D3 at \$100K Dr. Damron concluded that this policy provides a good compromise and can be reviewed at each annual meeting.	A motion was made by Mr. Aaron Ezekiel to approve the Procurement Policy with the thresh holds outlined in Section C2 to be \$150K and Section D3 to be \$100K. It was seconded by Dr. J. Deane Waldman. The motion was amended to have the thresholds to be equal in Section C2 at \$100K and Section D3 also at \$100K. The motion was seconded by Dr. Waldman. The motion carried.		

3. Discussion and possible action on 401K Benefit Plan Mr. Mike Nunez responded to the questions regarding the conflict presented at the last Board meeting of REDW being the 401K Plan Administrator and the audit vendor. He provided the following explanation: Under the American Institute of Certified Public Accountant (AICPA) Independence Rule 101.3, there is no conflict of interest, because the 401(k) plan is treated as a completely separate entity from the NMHIX nonprofit organization - that is, the plan assets are completely separate from the nonprofit organization's assets that are being audited.		A motion was made by Mr. David Shaw to approve the 401K Benefit Plan. It was seconded by Secretary Sidonie Squier. The motion carried.		
Agenda Topic:	Matters from the Marketing, PR and Outre	ach Committee – Director, Dr. M	lartin Hickey, Cha	air
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
 a. Clarification of Marketing, PR and Outreach Mission and Progress Dr. Hickey reported that within the last week, the web hits had doubled and the calls to the Call Center had increased. In the Marketing Committee meeting the day prior, the Committee felt it would be important that when the enrollment period ends, they would need to outline a plan of a very structured review of what worked and didn't work with our Marketing partner and outreach. He also would like to find out if we can get information as to why NM seems to be lagging compared to other states. They will need to get an assessment of the effectiveness of the BVK ads. Ms. Debra Hammer echoed Dr. Martin Hickey's statistics and provided an overview of the activities currently in place as well as the feedback on media ads and social media. 	Dr, Damron and Mr. Aaron Ezekiel commended the team for the great work. Dr Damron asked about a "Plan B" in the event of extended open enrollment. Mr. Nunez responded that they have alerted the vender and have begun discussions. They will be prepared in the event of open enrollment.			
Ms. Monica Griego provided the following update on the Hispanic Media and Outreach: Radio Outreach and Education Grantees Young Invincible/College Outreach Messaging though Cultural Traditions Las Cruces and Albuquerque Outreach Events	Ms. Teresa Gomez asked: "If there is no open enrollment extension, what is the plan for moving forward with outreach and education to enrollment?" Ms. Monica Griego responded that systems and teams have been engineered to continue doing what they			

"Ask me anything" Campaign There were 184 outreach events to date Vietnamese and Mandarin enrollment outreach event in conjunction with the Hispano Chamber of Commerce.	are already doing in addition to bringing on new ideas. They are in the process of conducting meetings to this end.			
Agenda Topic:	Matters from the Information Technology (Committee – Director Ben Slocu	m, Chair	
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
a. IT Dashboard Mr. Tony Curatola of PCG reviewed the Dashboard and reported on the status of the various components of the project. He announced the upcoming CMS Design Review in April. He reported the following on the Dashboard: The overall project status is green. The Phase II high Level timeline was presented and elaborated upon. All participating entities are reviewing the detailed components and providing input that will be incorporated into the baselined plan. JRA and JAD sessions are continuing through March. The current effort is focused on working with the Human Services Department (HSD) to define the eligibility engine. For the Project Status update, all functional areas are green, An initial assessment was presented regarding using the FFM as a contingency for any setbacks in launching the NM state-based marketplace. It was reported that CMS is willing to consider this as viable option but is not ready to discuss at this time. CMS has indicated they could begin discussions May to June time frame. There are a number of operational scenarios were presented as to when the contingency would be enacted and for how long it would be implemented. These scenarios need further research before the feasibility of using the FFM as a contingency can be determined.				
Satisfactory progress was reported on all exchange functional areas.				
Agenda Topic:	Matters from the Native Americans Comm			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Ms. Gomez provided a brief overview of the efforts of the Native American team. Highlights included the activities of NA advisory committee, all new outreach & education initiatives, and the Various legal questions regarding the NAAC and the Guiding Principles. Ms. Gomez also expressed her appreciation for the efforts of Ms. Poston,	Dr. Damron commended the team on all of their efforts.			

Ms. By and Mr. Atole. She also expressed that she would like to coordinate a meeting with the finance committee. Mr. Atole provided a brief overview of the Native American Efforts. This included highlighting the New NMHIX Logo that specifically targets Native people. He went on to provide an update on the NAAC; new members and finalization of the Guiding Principles and Protocols. Detail was also provided regarding the efforts and challenges in working with the Navajo Nation and Mescalero Apache Tribe. Mr. Atole then concluded his report by detailing several planned tribal initiatives, events and meetings as well as the next several NAAC Meetings and workgroup sessions. Roxane Spruce Bly then provided a very brief update on the NAPPR milestones. These included updates on the 31 Health Care Guides (HCGs) and setting up on site enrollment offices. Ms. Bly then provided the following details; outreach=13814, education=5960 and Applications or enrollment=1553 (Medicaid and QHPs). Stephanie Poston provided an overview of the Native American Marketing efforts. This included update of the				
Native American Logo, Special Imagery, and Youtube efforts. Highlight included the upcoming press conference and kick-off event. Special invitation was				
extended to all Board members.				
	Matters from the CEO, Mike Nunez, Interir	n CEO		
	Conclusion:	Action Items:	Responsibility:	Due:
a. Dashboards				
Mr. Nunez announced that the Dashboard is being distributed and posted weekly. He provided an overview of the information presented. He asked for any suggestions on the format of the Dashboard.	The Board accepted the current format of the Dashboard.			
b. Discussion and possible action on approval of Stakeholder Advisory Committee Members				
Mr. Nunez reported that the Stakeholders had held their second Advisory Meeting and they will continue to meet every quarter to review our activities and provide feedback. He requested approval of the list of the Advisory Committee Members as presented in the presentation slide.	There were questions from the Board regarding the process of approving members was raised. Mr. Justin Miller clarified that there is no statutory structure and the Plan of Operation states that the Board forms the committees and the Chair makes the appointment of the members.	A motion was made by Dr. Waldman to approve the members of the Stakeholder Advisory Committee as follows: Nancy Sanchez, Lawrence Nylin, John Atkins, Jessica Montoya, Terry Linton,		

Mr. Aaron Ezekiel reported the following enrollment numbers: At the end of February, enrollment was approximately 15,000 on the Exchange. As of March 15, it was 18,691 for the Exchange and 9,099 off the Exchange.	The Board concluded that members of committees will be brought to the board bi-yearly for periodic approval.	Barbara Webber, Dick Mason, Maria Perez, Cathy Schueler, Jeanine L. Daniels, Roxane Spruce Bly, Jeff Dye, David Roddy, Rodney McNease, Randy Marshall, Beverlee McClure, and Synthia Jaramillo. It was seconded by Dr. Larry Leaming. The motion carried.		
Agenda Topic:	Matters from the Superintendent of Insural	<u> </u>		
	Conclusion:	Action Items:	Responsibility:	Due:
Mr. Ezekiel reported that he has communicated with the new State Exchange Officer for NM. He asked her to communicate with her superiors that there would very likely be a motion to extend enrollment. He explained the possibilities of a statement as early as next week and requested their input. He is formally asking for assistance from the Exchange in the transition of the NMMIP. There is an agreement with the Federal Government, in principal, to treat it as a special enrollment period over an extended period of time. A call is set for the upcoming Monday to work out the details. He has asked staff from NMMIP, Blue Cross, Blue Shield, OSI and the Exchange to be involved so that details can be coordinated. This period should be carried through the Spring and Summer.	Dr. Waldman would like to understand the financial aspect. In the past, the costs have not been thrown into the general pool of everyone's insurance. What will happen? Mr. Ezekiel responded that in the past, roughly half of the costs have been in the pool of general insured because of the way that the NMMIP's cost above premiums were funded. They were funded through an assessment on the insurers. About 50-60% of which was picked up by State Premium Taxes. The affect in years one and two will hit Federal Dollars. The nature of the Pool's statutory authorization is that people become eligible for it largely because they are unable to obtain insurance in the Commercial Market. Now that underwriting is gone, that legal justification is weak. They will have to come to the Commercial Market.			

Agenda Topic:	Matters from HSD – Secretary Sidonie So	quier		
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
a. HSD/NMHIX MOU Secretary Sidonie Squier reported that the MOU was sent over the Wednesday prior.				
She also reported that Deloitte, GetInsured and HSD is moving forward. Meetings are scheduled to continue the effort.				
She reported enrollment numbers as follows for the Expansion Population of 96,000.				
Agenda Topic:	Matters from the NMMIP – Vice Chairman	n, Jason Sandel	1	l
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
a. Transition of NMMIP Members Mr. Gabe Parra provided the following update:				
The NMMIP is working on transition and ensuring policies are put in place that support the migration toward the Exchange. There are some incentives for people to remain outside of the Exchange. They are working to correct this while still being loyal to the statutory obligation of the NMMIP. They are trying to support the direction they are heading in. He further reported that there will be changes in the rates to the NMMIP. It will not be popular, but appropriate. They are also working to ensure that the Federal Programs are working to keep people there.				
Mr. Aaron Ezekiel further reported that the question has come up about extending the transitional plans. The ones that are still open for enrollment, but are not fully ACA compliant. The Federal Government has agreed to push out two more years for these and gave both insurers and State Regulators the option of deciding what to do. There should be a Press Release in the coming week.				
Agenda Topic:	Next NMHIX Board Meeting			
Discussion:	Conclusion:	Action Items:	Responsibility:	Due:
Friday, April 25, 2014 Taos, NM – Place TBD				

Agenda Topic:	Other Board Business - Directors				
Discussion	Conclusion:	Action Items:	Responsibility:	Due:	
Dr. Damron thanked the staff for their greeting packages and also for their hard work and dedication. He sent out the future meeting schedule to Board members and requested to contact him of any scheduling conflicts.					
Agenda Topic:	Public Comment				
Discussion	Conclusion:	Action Items:	Responsibility:	Due	
Barbara Webber of Health Action NM— From the Advisory Committee, they are looking forward to working with staff and members of the Committee in developing a process to draw out feedback from each of the Stakeholders for the next meeting. She has concerns about waiting until June to gather information on all the outreach that has been done on the enrollment process The importance of the discussion to look at everyone who wants to get everyone enrolled in New Mexico. There are a lot of people who feel they have been left "hanging". The question of the retroactive process is very important. Ms. Debbie Rochford, Primary Care Association. She addressed concerns about the functionality of the Healthcare.gov website. It running smoothly is the exception, not the rule. The length of time to get people through the enrollment process originally anticipated was about two hours and it is not uncommon to spend four plus hours with a family. They are planning to reevaluate what their role is. They have tentatively planned to do focused interviews will their enrollers, program managers and consumers—those that signed up as well as those that opted not to sign up. There have been misconceptions that they have a \$4.4M contract and only have received 1,000 enrollments. The bulk of their contract is for enrollment. They have been paid \$102,000. There is about \$3M in contract dollars that will not be used. They re-purposed some contract dollars for targeted Assisters. They currently have 20 in Albuquerque, four in Las Cruces and four in Santa Fe. They are paid per hour and are taking appointments exclusively for the Exchange. They are dedicated to committing as many hours as necessary to getting the enrollment numbers up before the close of open enrollment.					

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Ms. Ellen Pines of Health Policy and Consumer Advocate-Ms. Pines thanked the Board for adding Public Comment at the beginning of the meeting in order to explore ways to provide more meaningful Public Comment through the course of the meeting. She commented on extending the open enrollment period. She believes there were good reasons to do it, but concerned about the discussion with Mr. Ezekiel. She wanted to underline the Chairman's comments that we need to make sure we do the open enrollment and that there is no danger of a loss of subsidies. We do not want to put people in the position of signing up without that assistance or misleading them in any way. She commented on the performance of the low enrollment. She thought it would be good to set up meaningful ongoing evaluations.	Adjournment:			
	Conclusion:	Action Items:	Responsibility:	Due:
The meeting adjourned at 2:01 p.m.		A motion was made by Secretary Sidonie Squier to adjourn the meeting. The motion was seconded by Dr. J. Deane Waldman. The motion carried.		