



HUMAN SERVICES  
DEPARTMENT

**Medical Assistance Division**

**2020 Open Enrollment Marketplace Kickoff  
October 3, 2019**

# Agenda

- ▶ Medicaid Updates
  - Centennial Care
  - Census Income
  - System Enhancements
    - Express Eligibility/Real Time Eligibility (RTE)
    - Baby Bots

# Centennial Care

- ▶ New Mexico's 1115 Demonstration Waiver renewal approved by the Centers for Medicare & Medicaid Services (CMS) December 14, 2018
  - Approval effective January 1, 2019 through December 31, 2023
  - Waiver included member cost-sharing initiatives, such as premiums and co-pays, for many Centennial Care members
  - Also included the phase out of retroactive eligibility for some Medicaid-eligible individuals

# Centennial Care

- ▶ 1115 Waiver amendment submitted to CMS March 1, 2019 requesting:
  - Removal of co-payments for non-preferred prescriptions and non-emergency of ED
  - Removal of premium requirements
  - Reinstate 3 months of retroactive eligibility
  - Increase number of allocations for members who do not meet standard Medicaid financial eligibility, but do meet clinical criteria for long term care services in the community
  - Expand the number of counties for the home visiting pilot, allowing expansion of the program based on member outcomes
  - Awaiting CMS approval of amendment submission

# Census Income

# Census Income

- ▶ Census Employment offers individuals short-term temporary employment
- ▶ Past censuses allowed states flexibility to disregard temporary census income in determining Medicaid and CHIP eligibility
- ▶ With the implementation of MAGI-based income methodology, such income disregards are not allowed
- ▶ State Plans can allow flexibility to prorate temporary income

# Census Income

- ▶ New Mexico's State Plan allows for the prorating of temporary income rather than counting it all in the month it is received
- ▶ HSD is exercising this option and will prorate income earned from census activities over a twelve-month period for Modified Adjusted Gross Income (MAGI) Medicaid categories of eligibility (COEs)
- ▶ For Non-MAGI COEs, income earned from census bureau employment is excluded as income in determining eligibility

# Express Eligibility



# Express Eligibility

- ▶ Express Eligibility – also known as Real Time Eligibility (RTE)
- ▶ Through YESNM, individuals can apply for Medicaid and receive an eligibility determination in as little as 10 minutes
- ▶ Only available for MAGI Medicaid COEs
- ▶ Electronic verifications interface with ASPEN
- ▶ No worker intervention necessary

# Express Eligibility

## ▶ Electronic Data Sources

- Information the applicant enters in to YESNM is verified through HSD's trusted data resource partners
- This includes information regarding:
  - \*Social Security Numbers
  - \*Title II & Title XVI Income/Benefits
  - \*Earned income/Employment Income
  - \*Unemployment Insurance
  - \*Medicare Claim Information
  - \*Immigration Information
  - \*Unemployment Compensation
  - \*Quarterly Earned Income

# Express Eligibility

- ▶ Final system testing underway
- ▶ Pilot in Farmington and Anthony ISD offices
  - End of October
- ▶ Live state-wide November, 2019

# AVA Baby Bots

# Baby Bots

- ▶ In NM, Medicaid for Newborns (COE 031) covers infants up to 13 months born to mothers who are eligible for and receiving New Mexico Medicaid at the time of the child's birth
- ▶ An application is not needed to add a newborn to an existing case
- ▶ Typically, a Notification of Birth form (MAD 313) is completed by an authorized person at the hospital or facility where the child is born
- ▶ The MAD 313 is submitted to ISD and the newborn is added to the mother's existing Medicaid case

# Baby Bots

- ▶ An Accenture Virtual Assistant (AVA) is a chat bot that can help to streamline processes
- ▶ NM's Baby Bot AVA is a tool that allows for the electronic completion and submission of the information on the MAD 313
- ▶ Using the mother's existing case number and other identifying information, the newborn can be immediately added to the mother's case
- ▶ The newborn's eligibility and enrollment are updated in the ASPEN case file
- ▶ Pilot Baby Bots at UNM Hospital and Lovelace Women's Hospital late 2019
- ▶ Live state-wide early 2020



# Thank you!

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