

NMHIX	Board Meeting Friday July 19 2013 from 9 am to 5 pm San Juan College 4601 College Blvd., Room 9008 Farmington, NM			
Facilitator:	Dr. J.R. Damron			
Appointees Required by State Statutes:	NM Human Services Department, Cabinet Secretary Sidonie Squier, Santa Fe David Barton (representing John Franchini)			
Governor Appointees:	Dr. J.R. Damron, Gabriel Parra, Terriane Everhart, Dr. J. Deane Waldman			
Legislative Appointees:	Teresa Gomez, (conference call) Dr. Martin Hickey, Dr. Larry Leaming, Jason Sandel, David Shaw, Patsy Romero			
Absentees:	Ben Slocum			
Attachments:	1. Agenda;			
Quorum	Yes			
Agenda Topics:	Call To Order/ Review of Agenda JR Damron			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
<p>Meeting called to order at 10:17 am by Dr. J.R. Damron.</p> <p>Introductions/Remarks</p> <p>Thanks to Vice-Chairman Mr. Sandel for hosting the Board meeting today. 74 days before October 1st.</p> <p>-A State health reform assistance network conference was held in Nashville Tennessee, representatives from OSI, HSD and some NMHIX board members attended the meeting. The trip was sponsor by the Robert Wood Johnson foundation. We felt that there was a good exchange of ideas on the progress of how exchanges are moving in multiple states, also was a sincere willingness of all of the states to help each other to move toward a successful exchange.</p> <p>-I highly recommend that we encourage a strong working relationship with Superintendent Insurance as well as or Department of Human Services; it is my sincere belief that education of the board members and the public is important for the success of the New Mexico Exchange.</p> <p>-Access to care; I'm asking Dr. Waldman to organize a panel of experts to give testimony to the board and answer questions on this very important issue of access to care. I will be working with Dr. Waldman to identify the best panelists for that particular meeting which will be held in Albuquerque on August 16.</p> <p>Reviewed Agenda</p> <p>Reviewed Minutes from June 17th, 2013;</p> <p>Reviewed Minutes from June 28th, 2013</p>		<p>Motion to approve Agenda by Dr. Waldman; Seconded by Patsy Romero</p> <p>Motion to approve June 17th Minutes with a correction on page 5 to "Patsy" Romero; by Jason Sandel; Seconded by Dr. Leaming</p> <p>Motion to approve June 28th minutes with a correction on page 6 to "Medicaid Expansion" by Mr. Barton seconded by Mr. Jason Sandel</p>		
Agenda Topics:	Committee Meeting updates			
Discussion:	Conclusions:	Action Items:	Responsibility:	Due:
<p><u>Finance; Operations and Benefits Committee by Patsy Romero:</u></p> <p>-Plan of Operations: The Plan of Operations need to be published on our web-site for public comments, open dialogue will happen at our August meeting before final approval at our September board meeting.</p> <p>-Travel and Per Diem policy:</p> <p>Review memorandum form Justin Miller</p> <p>GetInsured Progress Report by Chad Kirkpatrick and Mike Nuñez:</p>		<p>Motion to approve Travel Per Diem Memorandum By Dr. Waldman Seconded by Terriane Everhart.</p>		

<p>GetInsured had a first meeting with the carriers; we started to understand how enrollment with the 834 and 820 transactions are happening. We are having weekly meetings with them to make sure about how transfers are going to happen back and forth, between administration and the carriers. There is a discussion on group enrollment, to make it easier to the carrier, a solution that is not included in the current out of the box product. We are doing analysis for the carrier. A determination should be ready for next week. Suggested web-site for the NMHIX is on the way.</p> <p>There is testing with OSI on plan data making sure is loading properly. New employers on board Leah Steimel Starting August 1st</p> <p>Need and resources for gate review; we are working with CCIIO. The documentation that is need it by them is small and so far for the October launch CCIIO is very flexible.</p> <p>Regarding Groups and broker: Rates are files and commissions are built in the rates. For all those employers that will use a broker service; the broker will have to have some registration, employer acknowledgement and certification to be able to get that commission with that particular plan. Brokers should have a contract with each carrier; formal certification by the plan.</p> <p>Regarding Individuals and broker: For those individuals that want to apply they will go to the Exchange web-site and the system will determined first eligibility though their income by the MAGI (Modify Adjusted Gross Income) then if the individual is eligible; then they will be sent to State Medicaid System, if not they will go to the federal hub site to determine the tax credit and then back to the Exchange where the broker will be informed. If the individual goes directly to Medicaid and does not qualify for Medicaid then the information will go to the exchange Also, need the input from the advisor and stakeholder on this, regarding training certification and commissions. Need also information from OSI to find out more about their current regulations.</p> <p><u>PCG Progress Report by Paul Buckley, Dan Morrison, and Mike Nuñez:</u></p> <p>Executive Dashboard is the first stage of the process of this project. Focusing primarily on time frames; we have identified 700 tasks still pending. The dashboard will show project status and top accomplishments for this period. Also we have identified top issues and risk and project schedule. All the supportive information is in detail later in the report.</p> <p>Under the dashboard are the key functional areas for the exchange: Shop development reads 0% however this is about the schedule operations policy internally for the exchange and desk level procedures internally for the exchange. Financial Management reads 0% those tasks are not in the schedule yet.</p> <p>In the last two weeks we established a PMO office; risk and issue management; change control plans draft; Initial master schedule complied; weekly team status meeting held; marketing RFPs evaluated; carrier summit held with insures; successful CMS/CIIO planning call held; weekly calls set. Agent/brokers and call centers: New Mexico participated in a CCIIO call</p>	<p>-Would the broker be able to continue in the Medicaid application process? (Administration will seek confirmation).</p> <p>-If the assessment is done in the exchange side, and that person qualify for the Medicaid we hope will go to the Medicaid system automatically as well. (Need clarification and confirmation of this process).</p>			
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<p>about call centers. NMHIX project schedule list of the embedded task between the PCG and GetInsured each task has a schedule detail. Since July 1st we received four major changes in policy and procedures from the Federal Government. -Committee asked administration to get more feedback for the SHOP policy. The committee recommended Mike to take the information to the carriers and wait for their responses; we will make final decision on our next board meeting. -Committee decided to have further assessment to move the funds from the Alliance to the Exchange. A final decision will be made next board meeting this is about \$250 thousand to funds navigator program. -Finance committee meeting will be July 1-5 location July 24; next topic will be about assessments. <u>Legal RFP Gabriel Parra</u> The committee received five proposals, and two firms are recommended to the board. One will be able to handle the general meeting issues and general business. The second one is knowledgeable on ACA regulations. <u>Native American committee by Mr. Jason Sandel and Teresa Gomez:</u> Thanks to Secretary Squier to allowed Priscilla Caverly to help in the Exchange. Mrs. Caverly put the listening sessions together. -Formal Process that exist in state law regarding Tribal consultation. State law pertain government to government relationship. There are some questions as the role of the Exchange in Tribal Consultation. I am asking the State to assist us with this big task. And asking again for help from Priscilla due to the limited staff the Exchange has at this point. -New Mexico is a big state, having a single liaison is not a going to take care the needs of the Native Americans. -Proposed advisory committee; have letter ready to ask tribal leader to appoint those individuals for the advisory committee; the makeup of this advisory committee will be as suggested; two people representing the 10 Southern pueblos; two people representing the 8 Northern pueblos; two people representing the Navajo nation; two people representing the Apache Nation; two people from Indian Health Area Officers; one person from Urban Native American; two Native American at larger; two members of the previously constituted advisory task force. -Service Center, we received some feedback however we are waiting to have formal advice from the Tribal Council. -Any outreach that occurs needs to be in person and culturally appropriate -Authorization from the Board today to ask Mike and Secretary Squier to have some type of contract for a person on a lead role in Native American Issues. -Second is authorization for NMHIX to engage Indian Affairs Department and see how to go about a consultation. <u>Marketing, PR and Outreach by Dr. Martin Hickey</u> Marketing RFI received 15 responses</p>	<p>Bring the information forward to the board to have an open conversation about what the call center is going to look like.</p> <p>A base line plan report will be provided to the board next Friday</p>	<p>Motion to approve the recommendation and contract services with Pong, Pound & Komer, P. A. and McKenna Long and Aldridge LLP by Gabriel Parra seconded by Secretary Squier. Motion Tabled until next board meeting as this item is not listed in today's board meeting agenda Consultation.</p> <p>Motion to have temporary Liaison for the Native American and motion to engage with Indian Affairs to see if it is appropriate for the Exchange to have a tribal consultation by Jason Sandel seconded by Dr. Waldman.</p>		
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<p>From those we have five finalists; those will be returning July 30 for a meeting. The meeting is not open to the public due because information is proprietary to those companies. The committee will identify the best candidate and then direct the management to do the negotiations. We will probably need to call for an exchange board meeting because it's a large amount of money.</p> <p>RFI assisters by Mike Nunez: responses where received and the analysis of all the responses has initiated. The preliminary strategy is in place.</p> <p>At analysis of regulation promulgated in regards to Medicaid and SHIP in outreach educations and assister activities was received by Mrs. Jane Whisner, Attorney of Law, and (Health Policy Consultant). After a meeting, it was decided to pass this information to our counsel to get advice and find out how to proceed with our assisters program.</p> <p>-Paige Duhamel; from Southwest Woman Center, Cost for assister in other states. Every board member received the report and it was passed to administration.</p>	<p>Secretary Squier gives the Authorization to Priscilla Caverly to help with the Exchange.</p>			
<p>Agenda Topics:</p>	<p>CEO Report Mike Nunez</p>			
<p>Discussion:</p>	<p>Conclusions:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>-Discussion on SHOP policy decisions and configuration that need to go to our web-site, these need additional input form carrier and OSI. We will hold on until the review is completed.</p> <p>-CMS responses were received from our May 30 letter; we continued to have conditional approval.</p> <p>-Level one 1 Grant Update for \$20M for Outreach and Education Grant negotiations call with Feds held June 14, 2013. Responded to CCIIO questions and clarification on June 20th</p> <p>Potential sequestration impact ~7% reduction. Grant approved and Funding Received for \$18.4 M (confirm with Jonni).</p> <p>-HSD/NMHIX/MOU; signed June23rd; Completed Registration as State Vendor; Pending Federal confirmation of release of funds</p> <p>-There is a cash management policy issue. Nicole Comeux from the Federal government is working on this potential issue. Also there is reporting requirement that the Exchange needs to get to HSD before the funds are transferred. Possibly need a grant administrator to help with these issues.</p> <p>-A grantee of records is in process to transfer the reporting from HSD to the Exchange and any current funding. Future funding will be received directly to the Exchange.</p> <p>-8 million supplementary grant; State officer is on the way. Needs to go through some federal channels first.</p> <p>-Next week we will have interviews for CFO and CIO. Nothing yet for COO possible outside short term contracting.</p> <p>-Healthcare Guides RFI and Training Update</p> <p>RFI released June 28th; Responses due July 15th; Training development – July; Training implementation – August; Training for Healthcare Guides, Navigators, Brokers & Agents; Late August to Mid- September.</p> <p>-Advisory committees; Director of outreach was just hired and that person</p>	<p>Special Board meeting is most likely will happened due to the many pending issues.</p> <p>The next grant cycles are August 15 then October 15, 2013</p>			

<p>will funnel the information to the board. The committees are for Heath Care Carrier; Practitioner; Small business employer; Consumer advocacy; transitional groups from the NMMIP and MNHIA. HSD will provide the list for the task force groups.</p> <p>Carrier Advisory Committee; All medical carriers represented: PHP, LHP, BCBS, NM Health Connections, Molina; Dental Carriers: Delta Dental</p> <p>-Conducted review and Q&A on GI SHOP solution ShareFile to establish as repository for future eligibility and payment work issues. Preliminary questions received.</p> <p>-Business Assessment application; Successfully filed now we can file for our own grant.</p> <p>-Federal Program Integration and Call Centers: The Federal government in recent calls are letting us know that some states base exchanges are having their own call center that distribute the calls to the respective areas. If it is Medicaid it will go to the State, if it is individual it will go the federal call center. If it is a SHOP it will go to the Exchange.</p> <p>-Staffing: Looking at location in Albuquerque, considering hosting the call center and the consultants PCG and GetInsured, Two offices: one in Santa Fe and another one in Albuquerque.</p> <p>-Future board meetings; every 3rd Friday of every month. For the committee meetings also need to establish consistency. Need further discussion with each committee chair.</p> <p>September meeting is in Las Cruces, October Albuquerque then November is in Roswell.</p> <p>Nicole Comeaux updates (conference call) Transfer to fund regarding Cash Management Policy. Pretends only to funds transfer form the Federal government to a State Agency, this is not an issue to the federal government to have HSD transfer the funds to the Exchange.</p> <p>Call Center for the individual market place; Go ahead and have some version of call center for this year; even though you are using the individual federal call center. Legally the exchange needs to set up a Call Center for the Individual and the SHOP.</p> <p>SHOP soft launch will be happening for about 10 selected companies to enroll beginning October 1st, prior to opening the system to full participation of the employers community.</p> <p>2012 NMHIA Assessments: Claim administration Assessments from about \$9,610,602.00</p>	<p>Formal document describing the Advisory committees to the Board Members.</p> <p>Call center is part of the agenda for the Special Board meeting.</p> <p>Possible call center funding maybe need it by August 15.</p>	<p>Motion to approved 2012 Alliance annual assessments by Jason Sandel Seconded by Mr. David Barton</p>		
<p>Agenda :</p>	<p>OSI Update on Rate and Plan Review Status and Timelines by Lisa Reid</p>			
<p>Plan Management piece is under way and okay with CCIIO; 59 plans for the individual market and 57 Shop Plans were submitted. Also 8 stand Alone Dental Plans</p> <p>The Individual Plans deadline by the federal government is to have the plans available by July 30th, however, due to the 3.5% tax that the federal government is not collecting we had to ask he carrier to resend their rates.</p>	<p>Conclusions:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>

<p>OSI statue stipulates to have a rate review, and that will be completed by August 6th. So we are given to the federal government plans that are not approved, and Nicole Comeaux is aware of the OSI rate review process. On the SHOP plans GetInsured deadline is August 15 to have all the plans ready. OSI will have a plan approved by July 31 to do some testing. Broker Licensing; OSI will be responsible for 4 hrs. of online training, they will be provided with a license to go into the exchange and then submit transmittal to the carrier. Broker need to have a relationship with the carrier for them to pay the commission. All brokers will need to go through the federal government training. For his year we asked the fed to add some NM training to their training site, but the Feds said is not possible. The staff at OSI in doing a tremendous job for all the extra work with the Exchange individual and SHOP medical plans.</p>				
<p>Agenda Topics:</p>	<p>NMMIP Update & Discussion - Mr. Jason Sandel</p>			
<p>Discussion:</p>	<p>Conclusions:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>NMMIP Board is going to take up a decision on how we are going to manage and direct all NMMIP clients over to the Exchange. RFP for the NMMIP in-person assisters</p>				
<p>Agenda Topics:</p>	<p>Public Comments</p>			
<p>Discussion:</p>	<p>Conclusions:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>Jane Wishner Health policy consulting: An analysis of regulation promulgated in regards to Medicaid and SHIP in outreach educations and assister activities was given to board members. Please consider this analysis. Sovereign: Staff attorney; a legal analysis showing the Exchange should enroll Medicaid and SHIP. It appears outreach has those two components very clearly stated as part of the outreach. Denicia Cadena: Low income families Recommendation must do Medicaid and SHIP enrollment. Simplifying the process will bring a lot more enrollment. Micaela Cadena; Policy Director advocacy; access to health care. I have a Family of four SCI (mom) partner is Medicaid qualify for Children Medicaid, second daughter buy individual insurance in the commercial plan. Many families are in the same situation with lots of difference sources of health insurance. Consider the families that have difficulties understanding the options.</p>				
<p>Agenda Topics:</p>	<p>Adjournment</p>			
<p>Discussion:</p>	<p>Conclusions:</p>	<p>Action Items:</p>	<p>Responsibility:</p>	<p>Due:</p>
<p>Next board meeting August 16 in Albuquerque location TBD Special board meeting second week of August.</p>		<p>Motion to adjourn by Jason Sandel and Seconded by Patsy Romero.</p>		