



beWellnm Board Meeting

Friday, November 15, 2019

CNM Workforce Training Center



NEW MEXICO'S HEALTH INSURANCE EXCHANGE

beWellnm.com

1.833.ToBeWell

THE PLACE TO SHOP, COMPARE AND BUY HEALTH INSURANCE. *Affordably.*



1. Welcome, Roll Call, & Confirmation of Quorum

Chairman David Shaw



2. Approval of Agenda

Chairman David Shaw



3. Approval of Minutes of the September 20, 2019, beWellnm Board Meeting

Chairman David Shaw



4. Chairman's Remarks

Chairman David Shaw



5. Matters from the CEO

Mr. Jeffery Bustamante, Interim CEO

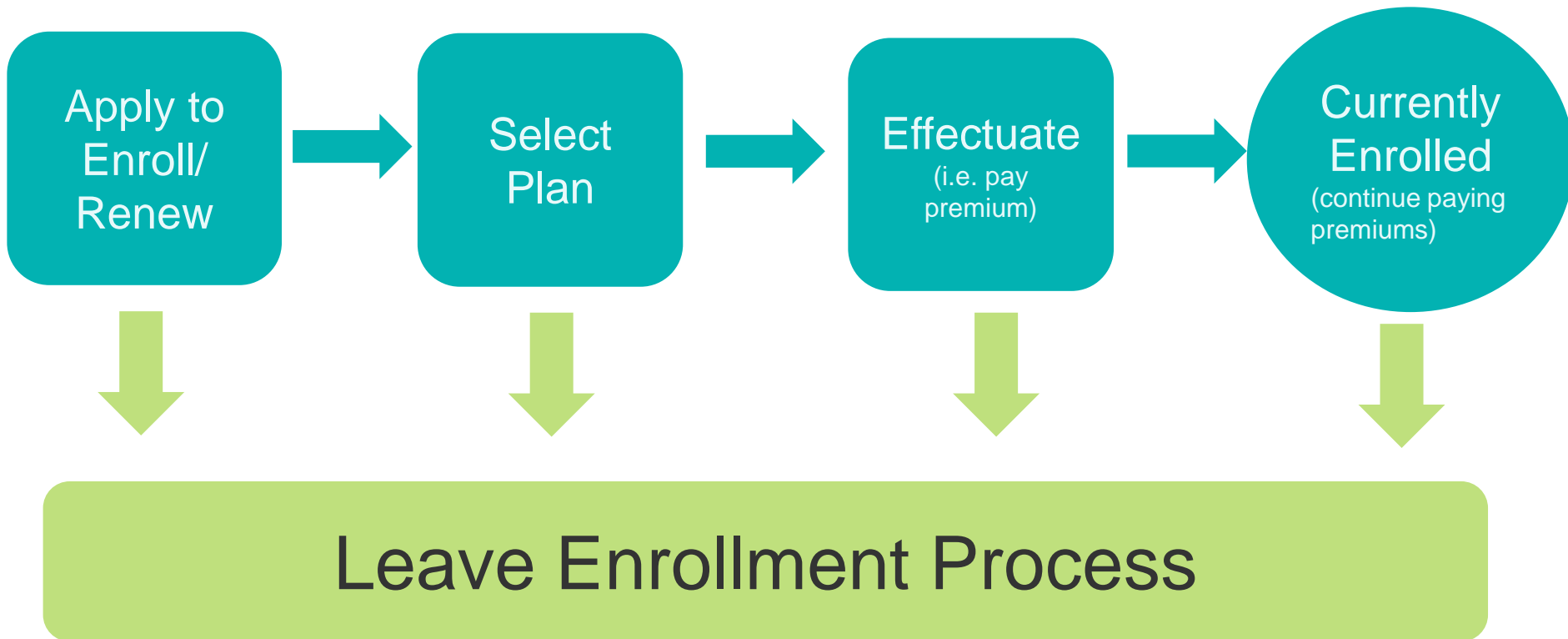
Interim CEO Update

- Fraudulent beWellnm Plans
- Analytics Update
- Today's Meeting
 - Enrollment Projections
 - Open Enrollment Update
- January Meeting
 - Open Enrollment 2022 Decisions
 - SHOP Analysis
 - Post-Open Enrollment 2020 Review
 - Data Presentation
- Recognitions

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Enrollment Projections

Exchange Enrollment Definitions



Considerations for 2020 Projections National

- CMS is no longer doing projections. Historically they have done national projections on plan selections and effectuation, which included Congressional Budget Office (CBO) projections.
- The lack of fine associated with being uninsured impacting people's decision-making.
- Texas v Azar
- Public Charge

Considerations for 2020 Projections New Mexico

Plan Discontinuance

- CHRISTUS will no longer be offering plans on the individual exchange.
 - Their enrollment was approximately 1,000-1,400 members.
- Effect on re-enrollment is unknown.
- beWellnm has been, and continues to be, proactive to educate and encourage these individuals to take action to remain covered.

Our projection is based on multiple data sources:

- National Projections from the Congressional Budget Office.
- Correspondence with New Mexico on-Exchange carriers about their projections.
- Quantitative analysis of national and local projections. Qualitative analysis of our current environment and factors that may impact enrollment (Plan Discontinuance).

The average enrollment projection accounts for effectuation, and the month-to-month fluctuations in enrollment. It is the median point between an entire range of what is most likely to happen. The number aligns with both national and local projections.

2020 NM Plan Selection & Effectuation Projection

2019
New
Mexico
OE Plan
Selections
45,001

2020
Projected
Renewals
32,500-35,500



2020 Projected
New Plan
Selections
12,000-14,000

Average 71.5%
renewals over past 3
years



2020
NM Plan
Selection
Projection
44,500-49,500

~15% drop
off between
plan
selection
and
effectuation

2020
NM
Effectuation
Projection
38,000-42,000

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6. Committee Reports



a. Matters from the Native American Committee

Director Teresa Gomez, Committee Chair

Native American Program Update

- **Native American Advisory Committee**

- BeWellnm Native American Advisory Committee meeting will be held December 3, 2019

- **Open Enrollment 2020 Media Road Show**

- **Radio Interviews** – Albuquerque, Santa Fe, Gallup, Farmington, Taos, Alamogordo, Los Alamos, Las Vegas, Roswell, Clovis and Hobbs
- **Print Ad Interviews** – Alamogordo, Farmington, Hobbs and Albuquerque

Native American Program

Outreach and Enrollment Events

Name of Event	Date	City
2019 NB3 Healthy Kids! Healthy Futures National Conference	September 9 -10, 2019	Albuquerque
Tesuque Health and Safety Fair	September 12, 2019	Santa Fe
EPICS Conference	September 16 – 17, 2019	Albuquerque
Enrollment Day in Gallup	October 2, 2019	Gallup
Catch the Wellness Wave	October 3, 2019	Bernalillo

Native American Program

Outreach and Enrollment Events

Name of Event	Date	City
Metropolitan Court's Community Outreach Day	October 3, 2019	Albuquerque
Enrollment Day in Farmington	October 8, 2019	Farmington
Enrollment Day in Mescalero/Ruidoso	October 17, 2019	Ruidoso
Native American Community Academy Annual Feast Day	October 18, 2019	Albuquerque
Stepping Into a Better You! Health and Wellness Day	October 19, 2019	Mescalero

Native American Program

Outreach and Enrollment Events

Name of Event	Date	City
2019 Navajo Technical University Red Ribbon Resource Fair	October 23, 2019	Crownpoint
Alamo Wellness Fair	October 24, 2019	Alamo
To'hajiilee Community School Bus Transportation Day	October 25, 2019	To'hajiilee
Trick or Treat Fall Event	October 29, 2019	Crownpoint

Native American Program Marketing

- 6 panel handout that includes side by side piece that shows Indian Health Service covered benefits VS. Marketplace covered benefits.

Why is health insurance important for Native Americans?

Here are just a few reasons why it makes sense for you, your family and your community.

- Expanded access to care! You can get services such as doctor visits, preventative care, emergency room care and prescriptions. You may also continue to receive services at Indian Health Service.
- Health insurance covers emergency and specialty care outside of Indian health care systems.
- Native Americans may qualify for no-cost or low cost health insurance. Native Americans may not have to pay certain out-of-pocket costs.
- Native Americans can enroll right now. The sooner you enroll, the sooner you can have peace of mind knowing you and your family have access to quality health care.
- It supports Indian Health Service systems because health insurance can pay for care received at an IHS facility.

Everyone who enrolls in a Qualified Health Plan (QHP) through beWellnm has access to a core set of benefits, called Essential Health Benefits (EHBs).

EHB's must include items and services within at least the following 10 categories:

1. Ambulatory patient services
2. Emergency Services
3. Hospitalization
4. Maternity and newborn care
5. Mental health and substance use disorder services, including behavioral health treatment
6. Prescription drugs
7. Rehabilitative and habilitative services and devices
8. Laboratory services
9. Preventive and wellness services and chronic disease management
10. Pediatric services, including oral and vision care

 **Need help getting started? We're here for you.**

Call us at 833-ToBeWell (1-833-862-3935) to talk to a Native American Enrollment Counselor or visit us online to locate a Certified Enrollment Counselor near you. We'll take you through the process step-by-step, and our services are completely free.

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Improving the health of our Native American communities.

A smart choice for Native Americans.



Even with the uncertainty about healthcare, health insurance coverage is still a smart choice for every Native American, their family and their community.

However, many Native Americans do not have adequate healthcare coverage. It's not because there is a lack of options, but rather because they may not be fully aware of their options. That's where beWellnm comes in. Through beWellnm, Native Americans have access to affordable health insurance plans that could complement their coverage through Indian Health Service. That means they may have access to comprehensive care which includes benefits like emergency services, behavioral health services and preventive care.

If more Native Americans enroll in health insurance, the entire native population will benefit. Since Indian Health Service (IHS) can bill private insurance for the clinical services provided, revenue is created within IHS that can help preserve and/or support expansion.

Native Americans also have access to premium assistance and cost-sharing plans that can greatly reduce or even eliminate monthly premiums, copays, and deductibles. There's no reason to wait to enroll, because Native Americans can enroll in coverage throughout the year. Most importantly, enrolling in coverage through beWellnm provides peace of mind.

We need your help in spreading the word and educating the members of your Tribe, Pueblo or Nation about their health insurance options. Together, we can make sure no one in your community goes without health insurance.

beWellnm has staff ready to meet one-on-one with you to talk more about the ways we can partner together in order to get more Native Americans enrolled in health insurance. Please contact Juliet Yazzie, beWellnm's Native American Liaison Manager, to set up a time to meet and discuss how beWellnm can help your community.

Juliet Yazzie can be reached at 505.314.5261 or jyazzie@nmhx.com.

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Native American Program Marketing

FAQs



Indian Health Service and The Health Insurance Marketplace:

- Q. Do patients have to do anything related to the Affordable Care Act?**
A: Patients with insurance should check to ensure that their coverage meets requirements for minimum essential coverage. Patients who do not have insurance should review their options on healthnm.com or should check with the Patient Benefits Coordinator at their local Indian Health Service center.
- Q. Do all Indian Health Service (IHS) patients have to enroll in the state or federal Marketplaces and buy insurance?**
A: No. If individuals are already covered by private insurance that meets the definition of minimal essential coverage through their job or through Medicare, Medicaid, the Children's Health Insurance Program (CHIP), or other types of health coverage, they don't have to enroll in the Marketplace. IHS-eligible patients who do not have health coverage can keep using IHS but should still review coverage options. Or they may be eligible for Medicaid or a plan through the Marketplace.
- Q. What is the Health Insurance Marketplace application process for Native Americans?**
A: The Marketplace offers a streamlined application process to help understand what benefits are available and which protections may apply. Certain protections apply to enrolled members of federally-recognized tribes and Alaska Natives.
- By filling out one simple, user-friendly application, you will learn if you qualify for financial assistance through:
1. Advanced Premium Tax Credits to purchase coverage in the Marketplace,
 2. Cost Sharing Reductions that will reduce or eliminate out-of-pocket costs for services received through the Health Insurance Marketplace plan, or
 3. Enrollment in CHIP or Medicaid
- Native Americans can apply for health insurance online, by phone, in person with an enrollment counselor or by mail. Visit our website to learn more! www.beWellnm.com.

- Q. What are the Special Enrollment Periods for Native Americans?**
A: Members of federally recognized tribes are allowed to purchase and enroll in Marketplace health insurance coverage monthly. If you aren't a member of a federally recognized tribe and don't qualify for a special enrollment period, you must enroll during the annual open enrollment period (November 1 – December 15).
- Q. What are the cost sharing exemptions for Native Americans?**
A: If you enroll in a qualified health plan offered through beWellnm, you may qualify for savings on out-of-pocket costs (e.g., copays, coinsurance, deductibles, and other similar charges). If you are a member of a federally recognized tribe and your household income is between 100% and 300% of the federal poverty level, you will have no cost sharing for services covered by the health plan you choose.
- Q. Are there Co-pays for Native Americans when receiving care at IHS?**
A: Regardless of your household income, if you enroll in a plan through beWellnm, there is no cost sharing if you continue to receive services from an Indian health care provider or through Purchased/Reformed Care (PRC).
- There are also cost-sharing exemptions under the Medicaid program for individuals who receive care from Indian Health Service or through a Purchased/Reformed Care (PRC) authorized referral.
- NOTE:** Even if you are not a member of a federally-recognized tribe and your household income is below 250% of the federal poverty level, you may be eligible for cost sharing reductions if you enroll in a Silver Plan through the Health Insurance Marketplace.

Marketplace Health Insurance Plans

While a Native American is not exempt from paying monthly premiums for an insurance plan you buy through the Marketplace, like all Americans you may qualify for tax credits that lower your premiums based on your income.

Zero Cost Sharing Plan

When buying a Marketplace plan and your income is between 100% and 300% of the federal poverty level, you can enroll in a "zero cost sharing" plan. This means you won't have to pay any out-of-pocket costs — the deductibles, copayments, and coinsurance — when you get care.

Better Benefits

If a Native American gets services from an Indian Health Care Provider, you won't have any out-of-pocket costs like copayments, coinsurance, or deductibles, regardless of your income. This benefit also applies to Purchased/Reformed Care (PRC).

Enroll Anytime

Native Americans can enroll in a Marketplace health insurance plan any time, not just during the annual Open Enrollment Period. You can change plans as often as once a month.

Zero Cost Sharing Plan

A Zero cost sharing plan is a plan available to members of federally recognized tribes and Alaska Native Claims Settlement Act (ANCSA) Corporation shareholders whose income is between 100% and 300% of the federal poverty level and qualify for premium tax credits. People enrolled in this type of plan:

- Don't pay co-payments, deductibles, or coinsurance when getting care from an Indian health care provider or when getting essential health benefits through a Marketplace plan
- Don't need a referral from an Indian health care provider when getting essential health benefits through a Marketplace plan
- Can get zero cost sharing with a plan at any metal level on the Marketplace

Example of Marketplace plans with zero cost sharing	Plan Level		
	Bronze	Silver	Gold
Plan type	HM0	HM0	HM0
Deductible	\$0 (individual cost)	\$0 (individual cost)	\$0 (individual cost)
Out-of-pocket maximum	\$0 (individual cost)	\$0 (individual cost)	\$0 (individual cost)
Copayments/Coinsurance	No charge	No charge	No charge
Emergency Room Care	No charge	No charge	No charge
Generic Drugs	No charge	No charge	No charge
Primary Doctor	No charge	No charge	No charge
Specialists	No charge	No charge	No charge

Services beyond IHS coverage



Qualified Health Plan Covered Services

This table shows you what health care services you can receive, beyond your IHS coverage, when you sign up for health insurance through beWellnm.

Services Covered:	Indian Health Service	Qualified Health Plan
Acupuncture	+	+
Bariatric Surgery ¹	+	+
Chiropractic Care	+	+
Colonoscopy	+	+
Diabetes Care	+	+
Diagnostic Test (X-Ray/bloodwork)	+	+
Durable Medical Equipment ²	+	+
Emergency Care ³	+	+
Emergency Medical Transportation ³	+	+
Emergency Room ³	+	+
Home Health Care	+	+
Hospital Stay (Facility level/physician/surgeon level) ³	+	+
Imaging (CT/PET/MRI scans)	+	+
Lab Services	+	+
Mental/Behavioral Health Services (Outpatient/inpatient) ³	+	+
Nursing	+	+
Obstetrics ³	+	+
Outpatient Surgery (ambulatory surgery center/physician/surgeon level)	+	+
Pediatrics	+	+
Outside Pharmacy (Walgreens/Walgreens/CVS, etc.)	+	+
Pregnancy Services (Office visits/Childbirth classes/delivery services)	+	+
Preventive Care (Delivery not covered at most facilities) ¹	+	+
Preventive Care/Screening/Immunizations	+	+
Primary Care	+	+
Public Health Nursing	+	+
Rehabilitation (Not available at all facilities) ³	+	+
Rehabilitation/Rehabilitation Services	+	+
Skilled Nursing Care	+	+
Specialty Visits	+	+
Substance Abuse Services (Outpatient/inpatient)	+	+
Urgent Care	+	+
Women's Health	+	+

¹ Only 1 per lifetime under IHS

² Not covered at most facilities under IHS

³ Delivery not covered at most facilities under IHS

New for 2020 Open Enrollment

- Bridging a Native American Marketing Campaign with the overall beWellnm 2020 Open Enrollment Marketing campaign.
 - During Open Enrollment there is added focus on enrollment throughout New Mexico. We are leveraging that energy to supplement our Native American campaign.

Native American Open Enrollment Campaign

- **Digital Online Advertisement**
 - Ads will run *Nov. 1 – Dec. 15, 2019
- **Print Advertisement**
 - Digital Online Ads will run *Nov. 1 – Dec. 15, 2019
 - Radio Ads will run *Nov. 1 – Dec. 15, 2019
- **Radio Advertisement**
 - Radio Ads will run *Nov. 1 – Dec. 15, 2019
- **Outdoor Advertisement**
 - Billboards will run *Nov. 1 – Dec. 15, 2019

Partnerships

- **Continuous Native American Partnership Locations**
 - Mescalero Apache Tribe – Village of Ruidoso Community Center
 - Farmington, NM - San Juan Center for Independence
 - Gallup, NM - Gallup McKinley County Chamber of Commerce
 - Jicarilla Apache Nation – As Needed

***All Enrollment Days available on beWellnm.com**

beWellnm Enrollment Activities

Month	September	October	Year to Date
Total Visits	71	58	1052
Completed Appointments	27	51	725
QHP's	9 (0 NA)	9 (3 NA)	193 (27 NA)
Medicaid	7 (0 NA)	4 (0 NA)	83 (8 NA)

beWellnm Open Enrollment Activities

Month	November 1 – 10, 2018	November 1 – 9, 2019
Total Visits	221	145
Completed Appointments	207	85
QHP Enrollments	175 (8 Native American)	153 (2 Native American)
Medicaid	22 (0 NA)	4 (0 NA)



b. Matters from the Operations Committee

David Leachman, Committee Chair

Individual Exchange Build Update

- October 10th, 2019 the Exchange kicked off the individual exchange project!
 - Kick-off meeting was well received
 - Thanks to Secretary Scrase his opening remarks
- Individual Exchange Build Update
- Discussion of Map & Gap Sessions

How will we keep stakeholders informed?

- Stakeholder Advisory Group meets regularly and is open to anyone wishing to attend.
- When necessary, functional work groups will be created, e.g., carriers and brokers
- General communication: Board Meetings, Newsletter, Website FAQs, or emails from the beWellnm project team providing a status of high-level milestones
- Kick-Off Presentation posted on beWellnm website
- For additional information, you may contact:

Kevin Swinson, Director of Technology Operations

kswinson@nmhix.com

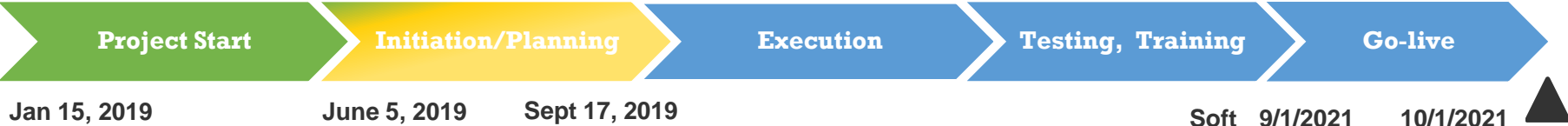
Office direct: (505) 314-5301

Mobile: (505) 313-1680

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Individual Exchange Build Update

Weekly Status Dashboard



Schedule		Risks		Resources	
Status	Trending	Status	Trending	Status	Trending
G	↔	G	↔	G	↔

Key Milestones	Due Date	Status
External Stakeholder Kickoff Meeting	10/10/19	C
Draft of updated Project Schedule	10/11/19	C
First Map & Gap Analysis Session	10/15/19	C
Receive hCentive Project Schedule	10/29/19	C
First IV&V Health Check Start	11/18/19	G
Project Schedule Baseline	12/20/19	G

Summary

- hCentive reviews of PMP documents under way. Comments received for all.
- Fourth week of Map & Gap Analysis completed
- hCentive project schedule draft reviewed.

Trending Scale:	Improving ↑	No Change ↔	Worsening ↓
-----------------	----------------	----------------	----------------

C Task Complete	Y 1+ Week Behind Schedule
G On Track – No Major Issues	R Major Risk

Status

- **Accomplishments**

- hCentive Staffing Plan approved
- Final comments received on remaining PMP documents
- Map & Gap Analysis Sessions underway, no major issues to note
- Map & Gap Sessions with HSD participation setup
- PMO and Be Well reviewed Deliverables Tracker and assigned review team members to each deliverable

- **Highlights for next six weeks**

- Obtain signoff on all PMO documents
- Align and baseline Project Schedule with hCentive, PMO, IV&V tasks
- Continue Map & Gap Analysis sessions
- IV&V conducts first health-check review starting, 11/18
- hCentive analyzes notes/concerns from January 2019 stakeholder meetings
- Coordinate Carrier and other stakeholders outreach plan including Premium Billing

- **NMHIX Escalation Needed**

- None at this time

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Map & Gap Sessions

Status

Deliverables for 2019

On Track

hC Deliverables – 3

- Approved - 1
- Submitted (Under Review) – 1
- To be submitted - 1

hC review of PMO Deliverables – 6

- Under Review – 2
- Approved - 4

Map & Gap Sessions

On Track

Scheduled Sessions – 27

- Completed - 11

- Migration sessions to be scheduled
- Acc Transfer sessions to be rescheduled

Requirements Status

On Track

Total 715

Reviewed 230

Pending 485

Gap 1

Map 207

On Hold 22

22

Months to Go Live

Soft Launch 9/1/21

Go Live 10/1/21



c. Matters from the Outreach & Education Committee

Director Martin Hickey, Committee Chair

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Open Enrollment Update

Advertising

ENROLL BEFORE
Dec. 15th
FOR 2020
COVERAGE

I saved 36%

**need health insurance?
save big today.**

You could qualify for big savings on excellent health coverage through beWellnm. Ready to find out how much you could save? It only takes 15 minutes and it's as easy as signing up online or making an appointment with a Certified Broker or helpful enrollment counselor. Call 1-833-TOBEWELL (862-3935) or visit beWellnm.com. Life can be unpredictable, so get insured at beWellnm today.

because you just never know...

be well nm.com
THE PLACE TO SHOP, COMPARE AND BUY HEALTH INSURANCE. Affordably.

Shut-Down BlueShield of New Mexico | MOLINA HEALTHCARE | healthconnections | truehealth

health insurance can save you thousands.

get enrolled.

because you just never know...
1-833-TOBEWELL (862-3935)

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ENROLL BEFORE
Dec. 15th
FOR 2020
COVERAGE

I pay only \$197 per month

**get insured.
stay insured.**

If you signed up for health insurance, then you know how great it is to see your doctor, get medications and know that you're completely covered. And because now's the time to re-enroll, switch coverage or even change insurance carriers, it's good to know that beWellnm is still here to help you keep best coverage and the most savings. Call us at 1-833-TOBEWELL (862-3935) or visit beWellnm.com. Life can be unpredictable, so stay insured.

because you just never know...

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Shut-Down BlueShield of New Mexico | MOLINA HEALTHCARE | healthconnections | truehealth

ENROLL BEFORE
Dec. 15th
FOR 2020
COVERAGE

we saved 53%

**think you can't afford health insurance?
know for sure.**

People all over the state are amazed when they learn they qualify for big savings on great health coverage through beWellnm. It only takes 15 minutes and it's as easy as signing up online or making an appointment with a Certified Broker or helpful enrollment counselor. Call 1-833-TOBEWELL (862-3935) or visit beWellnm.com. Life can be unpredictable so get insured at beWellnm today.

because you just never know...

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Shut-Down BlueShield of New Mexico | MOLINA HEALTHCARE | healthconnections | truehealth

HEALTH INSURANCE FOR SMALL BUSINESS

**Free advice that saved us thousands!
Beautiful!**

BeWellnm offers small businesses a choice of affordable health plans from insurance brands you know and trust. And, as a small business owner you can define a dollar amount or a percentage that your company will contribute to your employee's premiums. For more information, visit us online at beWellnm.com, or speak to a small business expert at 1-833-TOBEWELL (862-3935).

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SMALL BUSINESS

1.833.862.3935 | beWellnm.com

BEST of Life | PRESBYTERIAN Health Plans, Inc. | PRESBYTERIAN Insurance Company of America | truehealth

**add to your IHS coverage.
less waiting. more specialists.**

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Collaboration with Human Services Department

- Preliminary discussions have begun in support of collaborative efforts related to Outreach, Education and enrolling in coverage.

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Contact Center Update

Contact Center Update

THIS YEAR

2020 Open Enrollment Activity at Manual	Nov. 1-2	Nov. 4-9	Totals
Week	1st	2nd	
Total Call Center Calls	167	583	750
Contact Center Answered Calls	123	354	477
IVR Transfer to Medicaid	22	137	159
IVR Transfer to Marketplace	19	90	109
Abandon Calls	3	2	5
SHOP Calls	15	28	43
CHATS	8	27	35

LAST YEAR

2019 Open Enrollment Activity at Manual	Nov. 1-3	Nov. 5-10	Totals
Week	1st	2nd	
Total Call Center Calls	153	451	604
Contact Center Answered Calls	88	216	304
IVR Transfer to Medicaid	45	127	172
IVR Transfer to Marketplace	20	108	128

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Consumer's Checkbook

Consumer's Checkbook

- In early 2018, the Office of Superintendent of Insurance fostered a new partnership opportunity for beWellnm by way of Consumer's Checkbook. This tool allows New Mexicans to compare and rate plans in the Exchange.
- In September 2018, beWellnm Board passed a budget that included funding for this item. In October 2018, the Board supported \$65,000 in funding based off of the assumption that it would fund 3 months of the project.
- In contract negotiations with Consumer's Checkbook, it has become clear that the majority of their expenses are during the Open Enrollment time period and \$65,000 was insufficient for them to cover their expenses.
- To gain coverage for this Open Enrollment through August of 2020, the project needs an additional \$25,000. This would create a total of \$90,000.
- BeWellnm has supported the tool in the past with outreach & education efforts and would continue.
- BeWellnm is currently identifying the most transparent and potentially expedient path forward. OSI had previously conducted a sole source procurement.
- This would *not* require an increase to beWellnm's 2019 budget.

Consumer's Checkbook Utilization

NM Plan Comparison Tool Dashboard

All Users
100.00% Sessions

Total Users

10,123

% of Total: 100.00% (10,123)



Total Sessions

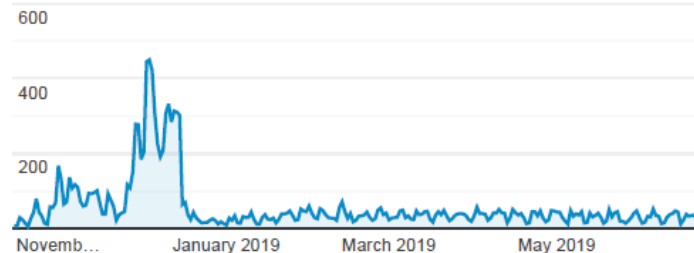
16,735

% of Total: 100.00% (16,735)



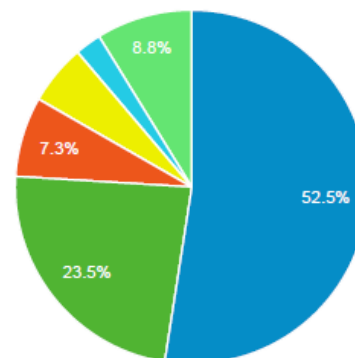
Users over time

● Users



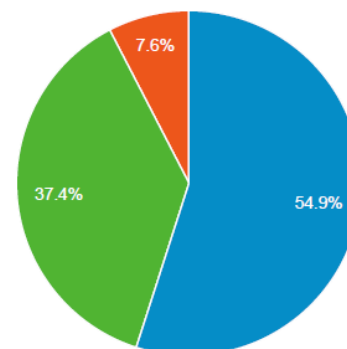
Users by Source / Medium

■ bewellnm.com / referral
 ■ (direct) / (none)
 ■ google / cpc
 ■ google / organic
 ■ youtube.com / referral
 ■ Other



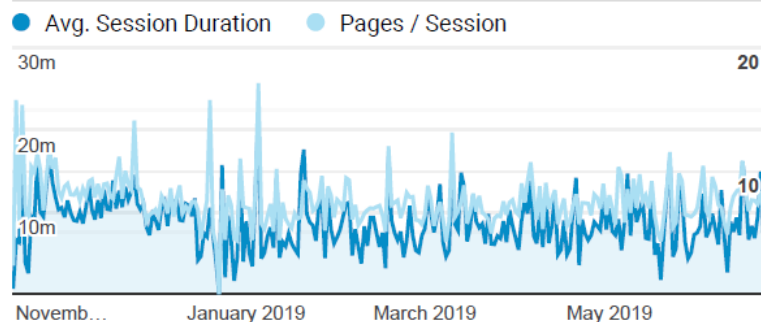
Users by Device Category

■ desktop
 ■ mobile
 ■ tablet



Consumer's Checkbook Utilization

Avg. Session Duration and Pages / Session

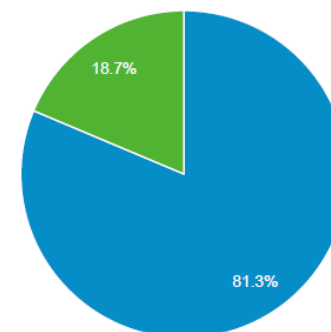


Users and Sessions by Full Referrer

Full Referrer	Users	Sessions
beWellnm.com/	3,216	4,564
(direct)	2,440	4,178
google	1,331	2,846
beWellnm.com/choose-health-insurance	659	857
beWellnm.com/enroll-now-1	521	664
youtube.com/mobile	250	446
facebook	231	280
m.facebook.com/	212	224
beWellnm.com/special-enrollment-life-changes	195	223
beWellnm.com/Special-Enrollment/How-To-Enroll	165	233

Users by User Type

■ New Visitor ■ Returning Visitor



Outreach & Education Services

Motion: Move that the Board authorize staff to proceed with the procurement and contracting for a plan comparison tool for individual health insurance plans for the plan year 2020, in an amount not to exceed \$90,000. Staff may procure the services by the most reasonable means, determined after consultation with the state purchasing division.



d. Matters from the Finance Committee

Treasurer Brandon Fryar, Committee Chair

SB-294 Implementation Update

Requirement	Status
Sunshine Transparency Portal	<ul style="list-style-type: none"> Moving forward with a solution to add a sunshine portal on our website pending assistance from DoIT.
Surety Bond for Board Members & Staff	<ul style="list-style-type: none"> Applied for coverage and waiting for response from surety bond insurer.
Budget to DFA/LFC	<ul style="list-style-type: none"> Completed
Performance Based Budgeting	<ul style="list-style-type: none"> Still on track to propose performance based budget for 2021.
State Procurement Code	<p>State Procurement Code processes implemented:</p> <ul style="list-style-type: none"> 2019 contract extensions to Contract Review Bureau (CRB) – in process. Determination of professional/general services to CRB – implemented process.



e. Matters from the Stakeholder Advisory Committee

Committee Chair, Mike Wallace



f. Matters from the CEO Search Committee

Director Martin Hickey, Committee Chair



g. Matters from the Legislative Committee

Director Dan Foley, Committee Chair

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7. Agency Reports

Agency Reports

- Matters from the Office of the Superintendent of Insurance (OSI)
 - *Superintendent John Franchini*
- Matters from the New Mexico Medical Insurance Pool (NMMIP)
 - *Superintendent John Franchini*
- Matters from New Mexico Human Service Department (HSD)
 - *Secretary David Scrase*

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8. Public Comment

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9. Executive Session

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10. Other Board Business

11. Next beWellnm Board Meeting

Friday January 24, 2020

Location: TBD



12. Adjournment