## Stakeholder Advisory Committee

May 11, 2021 - 10:00am-12am







### Agenda



- Technology Build update
- Policy Update
- Open Enrollment and Outreach update

# **Technology Build Update**





### Weekly Status Dashboard

 Project Start
 Initiation/Planning
 Execution
 Testing, Training
 Go-live

 1/15/2019
 1/21/2020
 4/22/2021
 Soft Launch
 9/10/2021
 10/1/2021

Schedule		Risks & Issues		Resources	
Status	Trending	Status	Trending	Status	Trending
Y		Y		G	

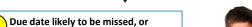
Key Milestones	Due Date	Status
CMS Operational Readiness Review (ORR) demos	4/9/21	C
Submit Safeguard Security Report (SSR) to IRS	4/15/21	C
Complete SIT Functional, Integration, Perf, Sec Testing	5/7/21	G
Conduct Harness Testing, Trusted Data Sources Testing	5/12/21	G
Submit PIA, ISRA, POA&Ms, CMP, IRP to Berry Dunn	5/21/21	G
Submit Security Assessment Report (SAR), ATO to IRS	5/28/21	G
Submit Security Package to CMS	6/1/21	G
Submit SBE Final Transition Letter to CMS	8/6/21	

- Design Phase 99% complete (pending hyperlinks/content review completion)
- Development 84% complete
- SIT Cycle 1 38% complete (overall SIT 11% complete)
- HSD operational 43% complete (Updated tasks for Fair Hearings, Appeals Delegation, CCSC Integration)
- IV&V Health Check-3 99% complete
- beWellnm Operational Activities 53% complete (Consumer Assistance, Carriers, CCIIO activities updated)
- SIT cycle-1 end 5/7/21
- SIT cycle-2 start 6/9/21
- UAT cyce-1 start 6/9/21
- Go-live 10/1/2021

G On Track – No Major Issues

C Task Complete

Trending Scale:	Improving	No Change	Worsening
		Due dete libeto	and the second second



Risk, or Due Date behind schedule

non-critical date behind schedule

\* Project schedule % complete based on 3,200+ total number of tasks





### **Status**

### **Accomplishments**

- Security Safeguard Report (SSR), System Security Plan (SSP) submitted to IRS as per plan
- Interconnection Security Agreement (ISA) approved by CMS; signatures pending
- Completed Operational Readiness Review with CCIIO. All planned test cases reviewed; official feedback pending.
- Final letter for QHP certification process guidance issued to Carriers (see: www.beWellnm.com/SBEcarriers).
- Released a Frequently Asked Questions (FAQ) document (see: www.beWellnm.com/state-based-exchange), written primarily for carriers.
- Identified issues for contingency plans; drafting underway.

#### Goals for next two-to-four weeks

- Review and address feedback on any outstanding issues on ORR from CMS
- Continue drafting privacy, security plan and documents, 3<sup>rd</sup> party audit activities, due to CMS 6/1
- Continue engagement with HSD on operational activities including Fair Hearings, UI & Notices Content, Call Center Integration, etc.
  - Draft regulations for HSD's Office of Fair Hearing to conduct Exchange appeal hearings
  - Finalize notices
- IVV preparing for readiness review systems and operations
- PCG finalizes UAT Management Plan working with project team, 5/14

#### **NMHIX Escalation**

Little to no slack available in schedule to compress IRS Security Milestones to meet 8/16 first use of production FDSH services



# **Policy Update**





## Policy Update

### Federal Policy

- Notice of Benefit & Payment Parameter for 2022
- Federal Funding Opportunity
- Environment

### State Policy

State wrap implementation



# Open Enrollment and Outreach Update



# **Enrollment Update**





### **Enrollment Update**

- **Enrollment for February-April (INTERNAL ONLY):** 
  - 4,026 new enrollments during this Spring Enrollment Period (February 15-April 30)
  - Per CMS:
    - The median deductible for new consumers during the SEP fell by nearly 90 percent, from \$450 prior to April 1 to \$50 as consumers used their increased tax credits from the ARP to choose plans with lower out-of-pocket costs.
    - For new consumers selecting plans during the SEP, after increased tax credits the average monthly premium fell over 25 percent, from \$117 for those enrolling from February 15 through March 31 to \$86 for those enrolling in April.
    - Early analysis suggests these trends are consistent here in New Mexico.



### Activities





### **Focused Counties**

The 13 counties that we are focusing on that have the highest potential enrollees include:

- Bernalillo
- Dona Ana
- San Juan
- Santa Fe
- San Miguel
- Valencia
- Lea
- Otero
- McKinley
- Chaves
- Eddy
- Curry
- Rio Árriba

It does include Spanish radio in Bernalillo, Sandoval, Santa Fe and Lea County.

This does not mean this is not a Statewide buy, only that we are putting more resources to those counties.





### Timeline

- Online Digital and Digital Outboard began last week April 26<sup>th</sup> August 15<sup>th</sup>
- Radio spots begin this week- May 3<sup>rd</sup>-August 15<sup>th</sup>
- Print Ad, begins later this week May 5<sup>th</sup>
   depending on each pubs' particular run dates



## **Focus Groups**





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