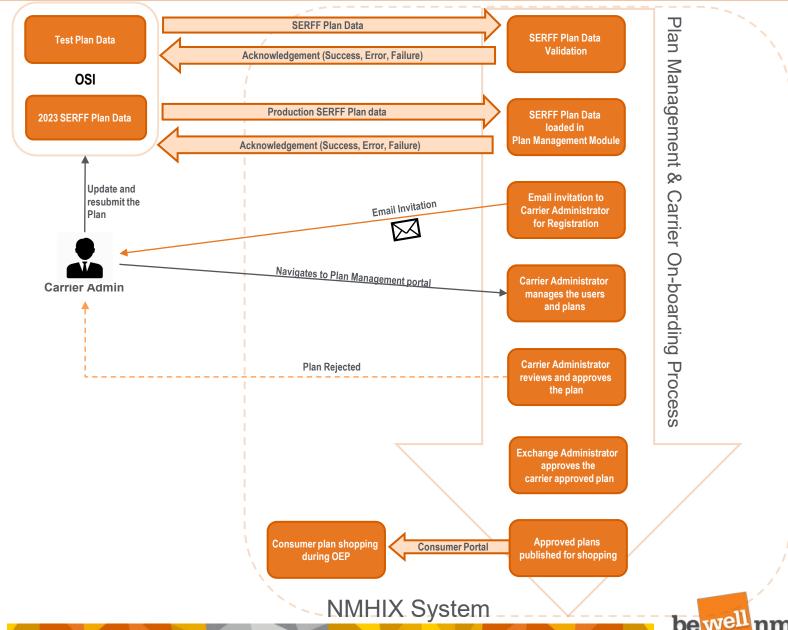
### **Executive Summary**

- As New Mexico is now an SBE for 2023 plan year, carriers will need a platform where they can check their plan, rate and benefit information before it is published and made available to consumers for shopping on the beWellnm exchange.
- The Plan Management Module will be used by the Carriers and Exchange administrators as a platform to review the SERFF plan data and provide approval to push the plan data to the production environment.
- □ The Plan Management Module involves coordination with several entities to support the SERFF plan data review and approval processes:
  - Carriers
  - OSI
  - NMHIX
- This session will provide an overview of:
  - Functioning of Plan Management Module (for Carriers)
    - Carrier On-Boarding Process
    - Plan Review & Approval Process
  - Plan Data Consumption, Review and Approval Timeline
  - Plan Management Module (for Carriers) User Interface



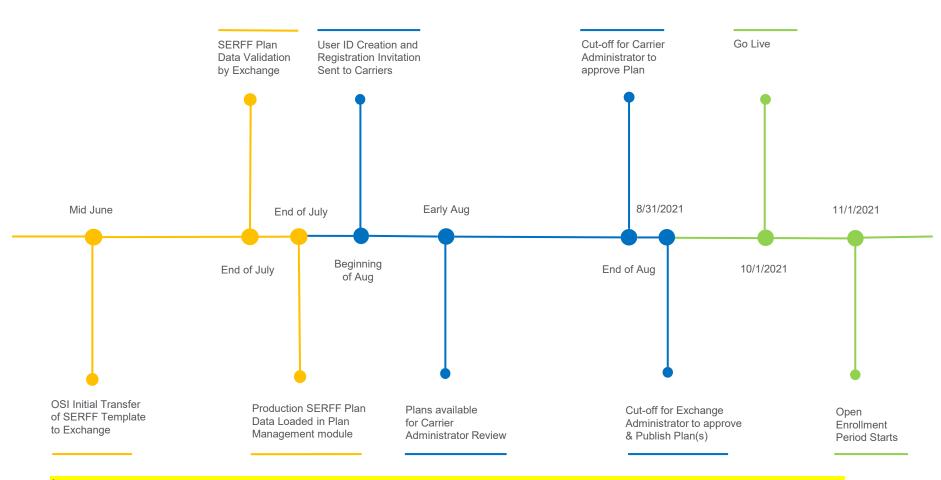


### Plan Management & Carrier On-boarding Process





# Plan Approval Process – Timeline\*



<sup>\*</sup>Note: Dates are estimated. Final dates would be published by OSI/beWellnm. The timeline does not reflect the OSI QHP certification and any potential data correction windows.





# Plan Management Module (For Carrier) – Live Demo

☐ Live Demonstration of the Plan Management Portal





# **Questions and Upcoming Meetings**

- ☐ You may also send questions to: <a href="mailto:SBE-Transition@nmhix.com">SBE-Transition@nmhix.com</a>
- Additional information: <a href="https://bewellnm.com/state-based-exchange">https://bewellnm.com/state-based-exchange</a>
  - Questions and Answers from previous meetings are posted here (Select "Carriers" on the dropdown menu.)





# Plan Management Module (For Carrier) - Login



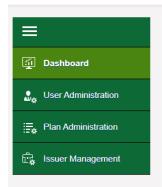




# Plan Management Module (For Carrier) - Dashboard

ADMIN PORTAL Plan Year:

Plan Year: 2021 → dcarrier2 →



#### Dashboard

#### **Current Status of Medical Plans**

| Status            | Number of Plans | Action |
|-------------------|-----------------|--------|
| Uploaded          | 3               | •      |
| Approved - Issuer | 0               | •      |
| On-hold Issuer    | 0               | •      |
| Rejected - Issuer | 0               | •      |
| Approved          | 0               | •      |
| On-hold           | 0               | •      |
| Rejected          | 0               | •      |
| Published         | 2               | •      |

# Current Status of Issuers

| Status                | Number of Issuers | Action |
|-----------------------|-------------------|--------|
| Uploaded              | 0                 | •      |
| Invited               | 0                 | •      |
| Activated             | 0                 | •      |
| Suspended             | 0                 | •      |
| Activated - Published | 2                 | •      |
| Suspended - Published | 0                 | •      |
|                       |                   |        |

#### Current Status of Dental Plans

| Status            | Number of Plans | Action |
|-------------------|-----------------|--------|
| Uploaded          | 0               | •      |
| Approved - Issuer | 0               | •      |
| On-hold Issuer    | 0               | •      |
| Rejected - Issuer | 0               | •      |
| Approved          | 0               | •      |
| On-hold           | 0               | •      |
| Rejected          | 0               | •      |
| Published         | 1               | •      |

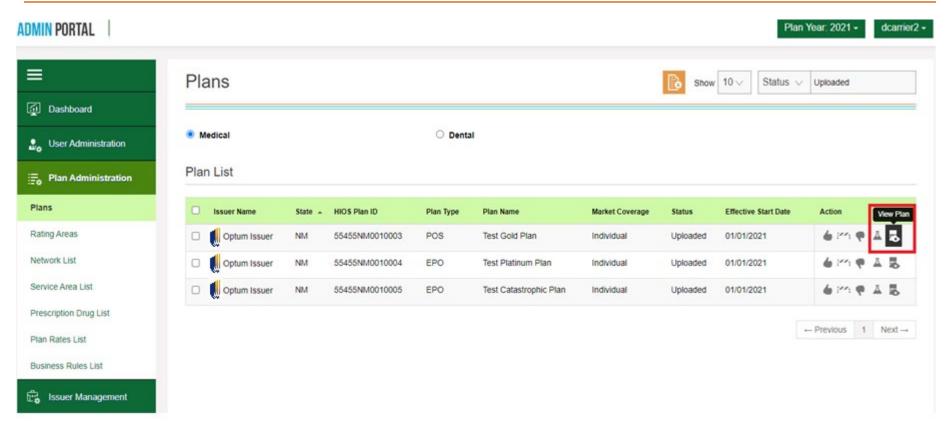
#### **Current Status of Users**

| Status    | Number of Users | Action |
|-----------|-----------------|--------|
| Suspended | 0               | •      |
| Invited   | 2               | •      |
| Activated | 3               | •      |





### Plan Management Module (For Carrier) - Plan List

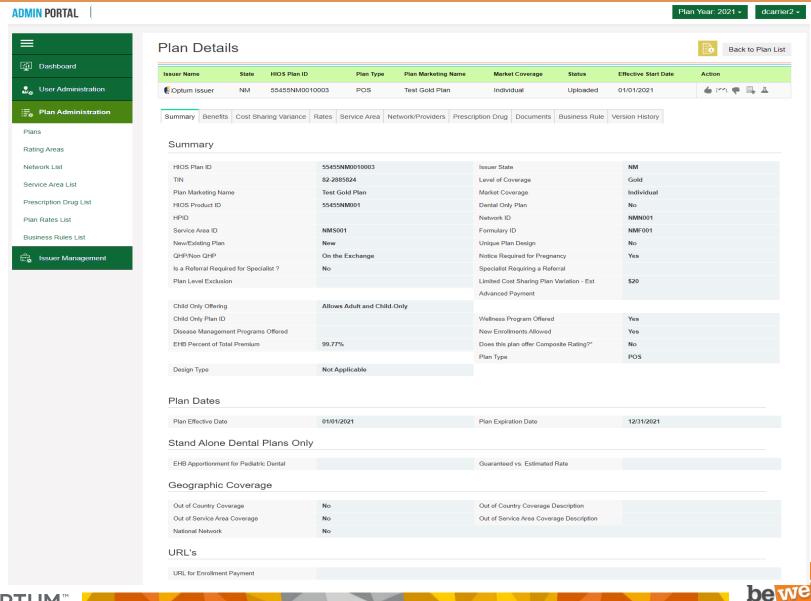


| Feature  | Action               |
|----------|----------------------|
| 4        | Approve a plan       |
| ~        | Reject a plan        |
| <b>=</b> | View plan details    |
| Д.       | Test a plan          |
| i1       | Place a plan on hold |

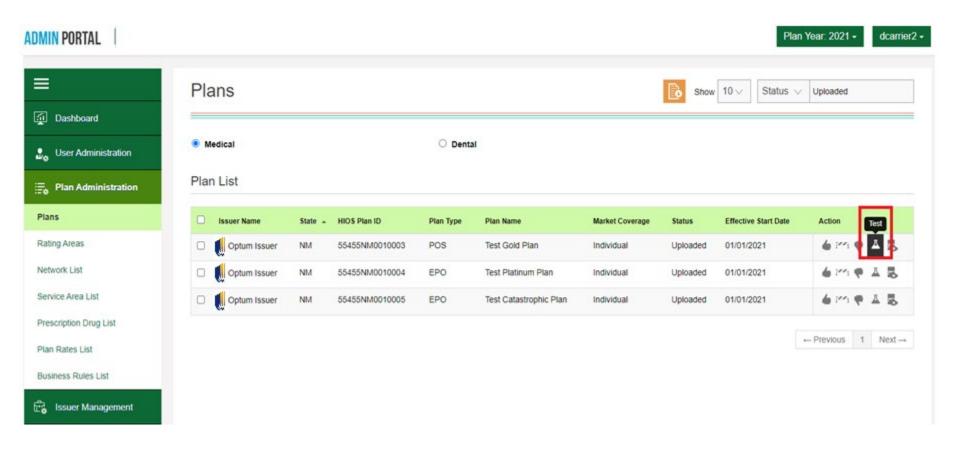




# Plan Management Module (For Carrier) - View Plan - Summary



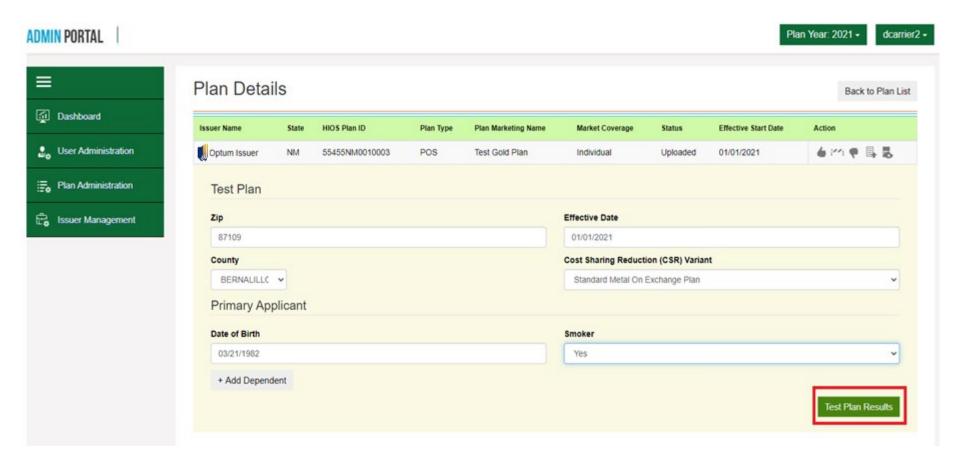
# Plan Management Module - Test Plan







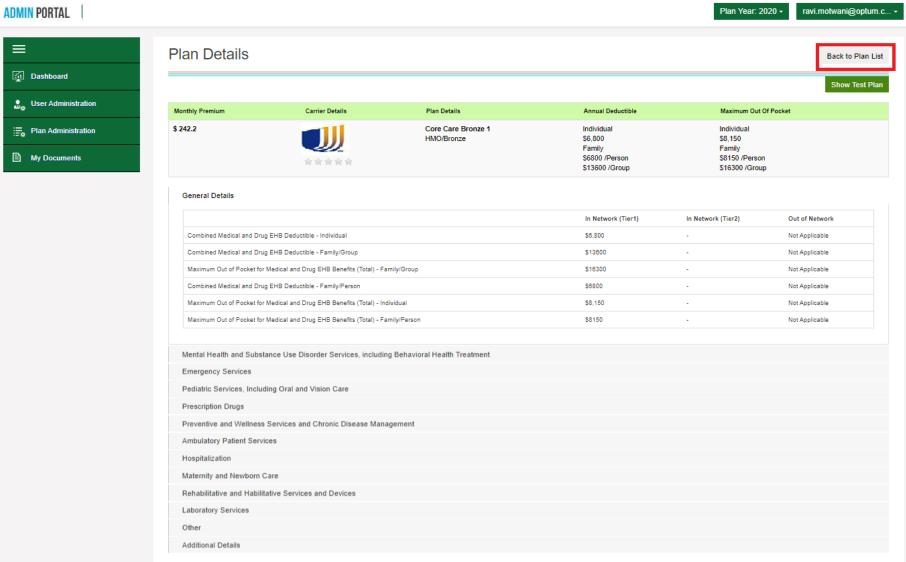
## Plan Management Module (For Carrier) -Test Plan Parameter





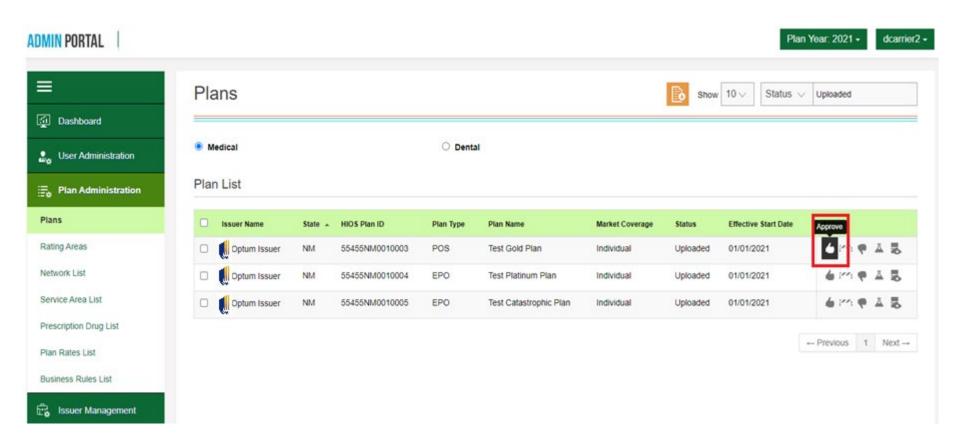


# Plan Management Module (For Carrier) - Test Plan Results





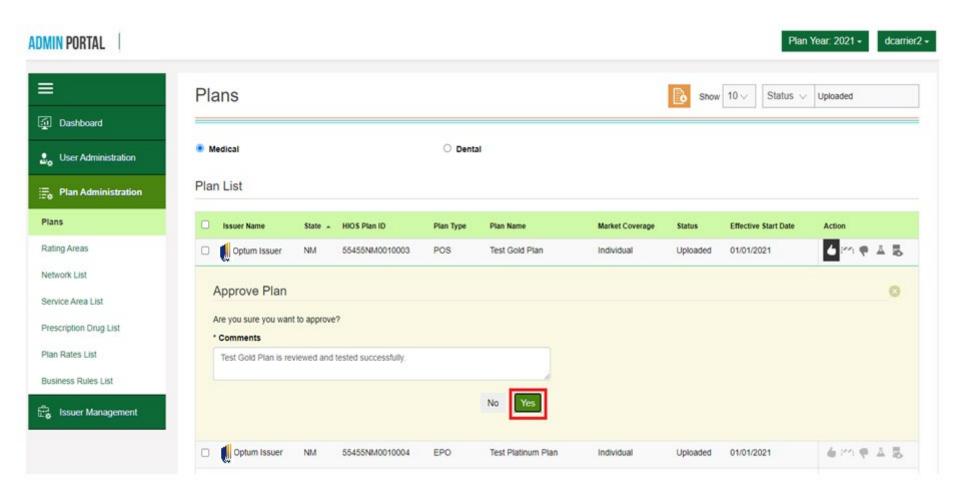
### Plan Management Module (For Carrier) - Approve Plan Option







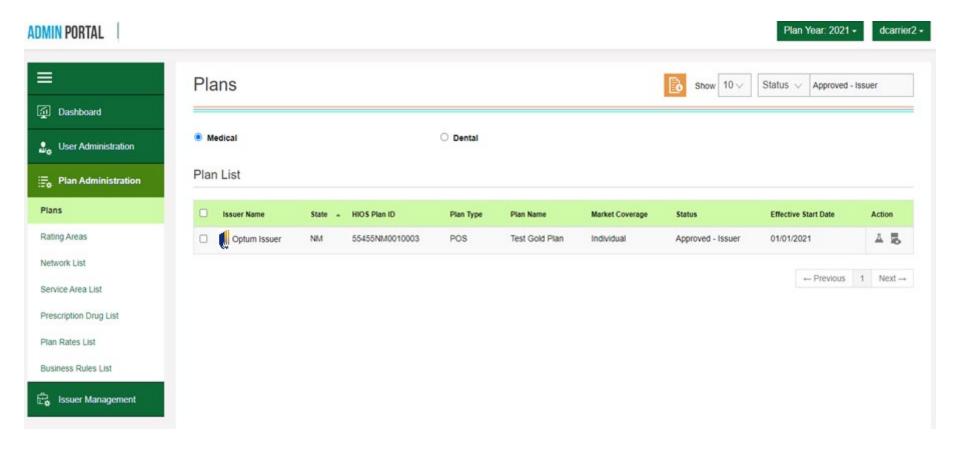
# Plan Management Module (For Carrier) - Approve Plan







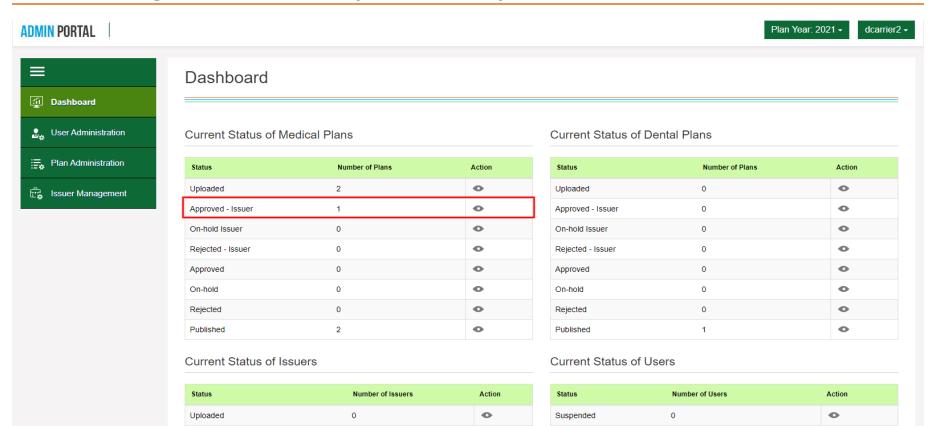
### Plan Management Module (For Carrier) - Approved Plan Status







## Plan Management Module (For Carrier) - Updated Dashboard



0

0

0

0

0

0

0

0

0

Invited

Activated

Suspended

Activated - Published

Suspended - Published





0

0

Invited

Activated

2

3