

beWellnm
NEW MEXICO HEALTH INSURANCE EXCHANGE
ALBUQUERQUE, NEW MEXICO

MINUTES OF THE BOARD OF DIRECTORS MEETING
VIA TELECONFERENCE
FEBRUARY 10, 2023, 8:00 A.M.

BOARD MEMBERS:

Chairman David Shaw
Quinn Lopez
Dr. Mark Epstein
Dr. Nandini Kuehn
Superintendent Toal
Lorelai Kellogg
Nicole Comeaux
Jane Wisner
Anne Saipan
Dr. Nancy Wright
Dan Foley
Brandon Fryar
Terriane Everhart
Collin Baillo

Minutes prepared by Mary-Margaret Scrimger of Minutes Solutions Inc. from a recording.

1. CALL TO ORDER

There being a quorum present, and the Directors having been given adequate and proper notice of the meeting, the meeting was called to order.

2. APPROVAL OF THE AGENDA – CHAIRMAN DAVID SHAW

On a motion duly made, it was resolved to approve the agenda for the February 10, 2023, meeting. Motion carried.

3. CHAIRMAN’S REMARKS – CHAIRMAN DAVID SHAW

Chairman David Shaw noted that the purpose of the meeting was to address the operational map. He also noted that he is working on a project with Brandon to reach out to individuals who are rolling off Medicaid.

4. MATTERS FROM CEO – BRUCE GILBERT

Operational Roadmap: Bruce Gilbert noted that he provides quarterly operational roadmaps to allow an internal focus and communicate appropriately to the Board. He then outlined the following:

- The first project is to strengthen internal communications and governance technology. Zoom and Zeck are technologies that will help the organization.
- The second project is to formally separate communications and outreach.

- The third project is to address whether a prime vendor agreement should be used for outreach and communication.
- The fourth project is to analyze the impact of the exchange’s administration of the SHOP marketplace.
- The fifth project is to complete the issuance of 1095A forms.
- The sixth project is to transition the Medicaid population to beWellnm.
- The seventh project is to discontinue premium billing operations.
- The eighth project is to update the NMHIX strategic plan.

The Board discussed the stress anticipated on the call center in the near future. Bruce Gilbert noted that contingency plans and strategies are being constructed, which will be presented to the Board in the near future. There was discussion regarding appropriate staffing and ensuring people are being contacted. The Board discussed the Committee structure and how information is brought to the Board.

5. PUBLIC COMMENT

There were no public comments.

6. NEXT MEETING

The next Board of Directors meeting will be scheduled via e-mail.

7. ADJOURNMENT

As there were no additional materials to cover, the meeting was adjourned.

DISCLAIMER

The above minutes should be used as a summary of the motions passed and issues discussed at the meeting. This document shall not be considered a verbatim copy of every word spoken at the meeting.

Director

Director

Date

Date